

# ETC Learning Pathways



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**ETC Capacity Building**

# Introduction

**Embark on a journey of professional growth with the Emergency Telecommunications Cluster (ETC). Our dynamic guides offer access to tailored learning paths for three technical and four non-technical profiles designed to enhance your skills and advance your career in emergency telecommunications.**

Each section contains a description of respective profiles and access to a learning pathway housed in MS Excel. You can interact with each learning pathway by filtering on the competency level, deliverable name and/or the topic in which your interest lies.

You can scroll left and right to reveal all topics within the spreadsheets. For any recommended inclusions please contact:  
[etc.training@wfp.org](mailto:etc.training@wfp.org)



# Technical Learning paths

**Do you want to dive into the world of information technology and networking?**

**IT / Networking Specialist**

Click above and follow this path to find out how to learn to design, implement, and maintain robust IT solutions crucial for emergency operations.

**Can you master the art of radio-based communications and network infrastructure?**

**Telecom Specialist**

Click above and see the learning pathway which covers everything from RF concepts to implementing secure communication systems in challenging environments.

**Do you want to be the go-to person for technical assistance?**

**User Support Specialist**

Click above and see the learning pathway which focuses on developing your skills in providing efficient and effective support to end-users in high-pressure situations.

**Non-Technical**

**Introduction**



# Non-Technical Learning paths

**Do you want to lead with confidence?**

**ETC Coordinator**

Click above and see the learning pathway which prepares you to coordinate ETC operations, manage teams, and engage with multiple stakeholders in complex emergency situations.

**Can you transform data into actionable insights?**

**Information Management (IM) Officer**

Click above and see the learning pathway to develop expertise in collecting, analysing, and presenting critical information to support decision-making in emergencies.

**Do you want learn how to bridge the gap between technology and affected populations?**

**Services for Communities Project Officer**

Click above and see the learning pathway which emphasizes the need to understand community needs and implement appropriate technological solutions.

**Can you prepare for the unexpected?**

**Emergency Preparedness Officer**

Click above and see the pathway that will help equip you with the knowledge and skills to develop and implement emergency preparedness plans, ensuring rapid and effective responses.

**Technical**

**Introduction**

# The ETC Capacity Building team

Contact us for more information

ETC Capacity Building team  
[www.ETCluster.org](http://www.ETCluster.org)  
[etc.training@wfp.org](mailto:etc.training@wfp.org)



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