

# ETC Learning Pathways



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**ETC Capacity Building**

# Introduction

Embark on a journey of professional growth with the Emergency Telecommunications Cluster (ETC). Our dynamic guides offer access to tailored learning paths for three technical and four non-technical profiles designed to enhance your skills and advance your career in emergency telecommunications.

Each section contains a description of respective profiles and access to a learning pathway housed in MS Excel. You can interact with each learning pathway by filtering on the competency level, deliverable name and/or the topic in which your interest lies.

You can scroll left and right to reveal all topics within the spreadsheets. For any recommended inclusions please contact: [etc.training@wfp.org](mailto:etc.training@wfp.org)



Technical

Non-Technical

Contact Us

# Technical Learning paths

Do you want to dive into the world of information technology and networking?

**IT / Networking Specialist**

Click above and follow this path to find out how to learn to design, implement, and maintain robust IT solutions crucial for emergency operations.

Can you master the art of radio-based communications and network infrastructure?

**Telecom Specialist**

Click above and see the learning pathway which covers everything from RF concepts to implementing secure communication systems in challenging environments.

Do you want to be the go-to person for technical assistance?

**User Support Specialist**

Click above and see the learning pathway which focuses on developing your skills in providing efficient and effective support to end-users in high-pressure situations.

**Non-Technical**

**Introduction**



# Non-Technical Learning paths

Do you want to lead with confidence?

**ETC Coordinator**

Click above and see the learning pathway which prepares you to coordinate ETC operations, manage teams, and engage with multiple stakeholders in complex emergency situations.

Can you transform data into actionable insights?

**Information Management (IM) Officer**

Click above and see the learning pathway to develop expertise in collecting, analysing, and presenting critical information to support decision-making in emergencies.

Do you want learn how to bridge the gap between technology and affected populations?

**Services for Communities Project Officer**

Click above and see the learning pathway which emphasizes the need to understand community needs and implement appropriate technological solutions.

Can you prepare for the unexpected?

**Emergency Preparedness Officer**

Click above and see the pathway that will help equip you with the knowledge and skills to develop and implement emergency preparedness plans, ensuring rapid and effective responses.

**Technical**

**Introduction**

# The ETC Capacity Building team

Contact us for more information

ETC Capacity Building team

[www.ETCluster.org](http://www.ETCluster.org)

[etc.training@wfp.org](mailto:etc.training@wfp.org)

