



Welcome to the Global ETC Learning Pathways (non-technical)

Introduction



Embark on a journey of professional growth with the Emergency Telecommunications Cluster (ETC). Our guide offers tailored learning paths for four non-technical profiles, designed to enhance your skills and advance your career in emergency telecommunications.

Each section below contains a description of respective profiles and access to a learning pathway housed in MS Excel. You can interact with each learning pathway by filtering on the competency level, deliverable name and/or the topic in which your interest lies.

You can scroll left and right to reveal all topics within the spreadsheet frames. For any recommended inclusions please contact: etc.training@wfp.org

ETC Coordinator

Do you want to lead with confidence?

This learning pathway prepares you to coordinate ETC operations, manage teams, and engage with multiple stakeholders in complex emergency situations.

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Information Management (IM) Officer

Can you transform data into actionable insights?

Develop expertise in collecting, analyzing, and presenting critical information to support decision-making in emergencies.

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Services for Communities Project Officer

Do you want learn how to bridge the gap between technology and affected populations?

This path emphasizes understanding community needs and implementing appropriate technological solutions.

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Emergency Preparedness Officer

Can you prepare for the unexpected?

This pathway will help to equip you with the knowledge and skills to develop and implement emergency preparedness plans, ensuring rapid and effective responses.

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