ETC 2020 Work Stream 2 Government Resilience Telecon #02 Notes

Telecon Details:

Dates:	13 March 2015, 15:00- 16:00 (GMT)
Participants:	<table><tr><td> - Joe Burton, U.S. Department of State (Chair) - Hazme Akyol, MSB - Gerald Demeules, UNDP </td><td> - Oscar Caleman, WFP Dubai - Eric Kiruhura, Global ET Cluster - Caroline Teyssier, Global ETC Cell </td></tr></table>
Meeting Recording:	https://wvi.webex.com/wvi/ldr.php?RCID=f68dfe016f47c8474956778bb889709d

Highlights:

Agenda	Key Discussions	Action Points
Recap of previous call and look at feedback to questions posted online	- Questions to the group and value proposition were repeated. - How tangible we want to be and / or remain on the strategy vision phase? The group needs to agree on the vision and value proposition, and also start to look at 3-5 concrete focus areas that will enhance operational impact. Monday will be the first call with all workstreams and the results of that discussion will be valuable for this group. - The Chair reiterated questions such as: How do you support governments before a disaster to allow them to build resilience to bounce back and also prepare to work alongside them when the disaster strikes? (building capacity, legal framework – tampere convention)	- Access to the ETC website forum section can be requested to Eric.Kiruhura@wfp.org/ global.ETC@wfp.org for assistance. - Everyone encouraged to logon to the website and contribute to the discussions.
Working with governments to build resilience	- The cluster should recognize the government role and its responsibility. - Who are we communicating with in the governments? (mostly the communications regulator and ministry) Working with governments is very different than what the ETC is used to doing. We can standardize, support more in advance but there is a big difference of capacity from one government to another. ETC can definitely offer a lot to support them. - Are we looking at policies / capabilities / services we can offer? Is a listing or menu available? We need to define a strategy on approaching, knowing and communicating with governments in advance. - Do governments know the ETC and our capabilities? What can we offer to governments: need to define	

	the value for them to work with us Do we have a menu of values/services we can offer? Are there other workstreams working on set of menu / services benefit to government? • How can governments be a partner to help enablecluster services to ultimately support the population and the Humanitarian community as a cluster partner? • We need to challenge the menu of services looking at 2020 and not just consider what we can offer today. • A risk could be to create dependency if a government relies too much on cluster services in response. We need to find a balance between assisting and taking over by ensuring governments understand that we are not staying for long or in competition with local providers. We need to manage expectations. • We should not limit the discussion about the response. • Cluster could look at existing projects with governments to see what is already in place, how we can leverage it and add value. For instance, MSB had a project supporting preparedness for Floods response consisting of training, exercises and equipment/material focusing on capacity building and risk reduction. • Who is approaching the governments to build contacts and start preparedness activities? ETC is a whole network of partners. Can we compile a list of the contacts ETC members have centrally, in one place? How would contacts be updated? We could prioritize disaster prone countries for instance, identify the best placed cluster partner to approach each country in a coordinated way with a systematic common approach. • ITU should be part of the discussion and help us engage. ITU was invited to take part in the discussion. The ETC will continue reaching out to them. • List of prone disaster countries and a lot of preparedness guidance for clusters are done with the IASC.	
Value proposition/focus areas	• The group looked again at the value proposition and does not agree with the terminology "Ensure". We should "support" or "enable". We don't want to put ourselves in a position where we cannot deliver or possibly compete with operators.	• The Chair will propose a new formulation for the value proposition and post focus areas on the forum for feedback from the group.

	• The group recognized that the current value proposition is more a statement. We need to re formulate it. • Deliverables or quick wins for consideration include: prioritizing few countries, keep a repository of contacts and consider an approach, define statement / menu of offerings while highlighting expectations of the projects not only for what services the ETC will provide, but expectations for what governments must do, what commitments they can show, to work with the ETC. . • We should look at places/countries where we believe we could have an impact and be relevant. • Focus areas the group identified: 1. preparedness activities (communications system in the country, response readiness and coordination); 2. Policy side / regulations; and 3. Response.	
Next Teleconference	• Next teleconference to be held on Friday 20 March 2015 at 15:00 (GMT).	