**Telecon Details:**

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| Dates: | 12 March 2015, 05:05-05:49 PM (GMT +01:00) |
| Participants: | * Mark Banbury, Plan International
* Runar Holen, UNICEF
* Danika Schmitt, Samaritans Purse
* Joel Pinckheard, OXFAM
* Eric Kiruhura, Global ET Cluster
 | * Andy Gross, Catholic Relief Services
* Gisli Olafsson, NetHope
* Isaac Kwamy, World Vision International
* Phil Paul, OXFAM GB
* Alpha Bah, WFP
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| Meeting Recording: | <https://nethopestaff.webex.com/nethopestaff/lsr.php?RCID=a7af089107934a7fb379de3dadd1e090> |

**Highlights:**

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| *Agenda* | *Key Discussions* | *Action Points* |
| ETC 2020 Intro | * Brief overview of ETC 2020 undertaken. A copy of presentation available on the ETC website forum. [Click on this link](http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/message/868034).
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| Humanitarian Community Work Stream | * Agreed to get some baseline work done in advance of the workshop at the end of March, using a combination of weekly teleconferences and online discussions using the ETC website forum.
* A dedicated workspace on the ETC website where discussion on humanitarian community is housed is available on this link: <http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/850543>
* A number of questions that will help refine the groups thinking on the topic have been posted on the forum, and are intended to promote lively debate. The questions included:
* What are we missing in the (draft value proposition) statement?
* What does services to the humanitarian community mean to you? Has it been enough? Has it met your expectations?
* What should change in the way that the ETC currently delivers services to the humanitarian community?
* Are we running a risk of competing with local service providers? How should we fill the gaps?
* Who are the other actors in this space which the ETC must co-ordinate or collaborate with?
 | * If participants don’t have access to the ETC website forum section, to contact Eric.Kiruhura@wfp.org for assistance.
* Everyone encouraged to logon to the website and contribute to the discussions.
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| Initial Ideas/Thinking From Group | * Recognition that it is crucial to have a clear value proposition as well as understand the community’s expectations in terms of what the ETC should provide them in the case of emergencies.
* Additional issues for consideration:
* On the (draft value proposition) statement, whether we are also capturing the host of government.
* Changes in prioritization i.e. how do we prioritize and how do we handle changes.
* How could we adapt provision of services to the humanitarian community in the case of emergency.
* What does the cluster look like in 2020, and how does future humanitarian worker look like.
* Need to clarify what services that the ETC provide: is it simply providing internet connectivity, and radio network?
* The ETC Training calendar to be expanded with additional concept, dates and sites.
* How do we work with local services provider?
* Additional partners we should bring in.
* How do we define humanitarian actors.
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| Next Teleconference | * Next teleconference to be held on Thursday 19 March 2015 at 03:00PM (Rome, GMT+01:00).
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