**Telecon Details:**

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| Dates: | 12 March 2015, 05:05-05:49 PM (GMT +01:00) | |
| Participants: | * Mark Banbury, Plan International * Runar Holen, UNICEF * Danika Schmitt, Samaritans Purse * Joel Pinckheard, OXFAM * Eric Kiruhura, Global ET Cluster | * Andy Gross, Catholic Relief Services * Gisli Olafsson, NetHope * Isaac Kwamy, World Vision International * Phil Paul, OXFAM GB * Alpha Bah, WFP |
| Meeting Recording: | <https://nethopestaff.webex.com/nethopestaff/lsr.php?RCID=a7af089107934a7fb379de3dadd1e090> | |

**Highlights:**

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| *Agenda* | *Key Discussions* | *Action Points* |
| ETC 2020 Intro | * Brief overview of ETC 2020 undertaken. A copy of presentation available on the ETC website forum. [Click on this link](http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/message/868034). |  |
| Humanitarian Community Work Stream | * Agreed to get some baseline work done in advance of the workshop at the end of March, using a combination of weekly teleconferences and online discussions using the ETC website forum. * A dedicated workspace on the ETC website where discussion on humanitarian community is housed is available on this link: <http://ictemergency.wfp.org/group/ictepr/forum/-/message_boards/category/850543> * A number of questions that will help refine the groups thinking on the topic have been posted on the forum, and are intended to promote lively debate. The questions included: * What are we missing in the (draft value proposition) statement? * What does services to the humanitarian community mean to you? Has it been enough? Has it met your expectations? * What should change in the way that the ETC currently delivers services to the humanitarian community? * Are we running a risk of competing with local service providers? How should we fill the gaps? * Who are the other actors in this space which the ETC must co-ordinate or collaborate with? | * If participants don’t have access to the ETC website forum section, to contact [Eric.Kiruhura@wfp.org](mailto:Eric.Kiruhura@wfp.org) for assistance. * Everyone encouraged to logon to the website and contribute to the discussions. |
| Initial Ideas/Thinking From Group | * Recognition that it is crucial to have a clear value proposition as well as understand the community’s expectations in terms of what the ETC should provide them in the case of emergencies. * Additional issues for consideration: * On the (draft value proposition) statement, whether we are also capturing the host of government. * Changes in prioritization i.e. how do we prioritize and how do we handle changes. * How could we adapt provision of services to the humanitarian community in the case of emergency. * What does the cluster look like in 2020, and how does future humanitarian worker look like. * Need to clarify what services that the ETC provide: is it simply providing internet connectivity, and radio network? * The ETC Training calendar to be expanded with additional concept, dates and sites. * How do we work with local services provider? * Additional partners we should bring in. * How do we define humanitarian actors. |  |
| Next Teleconference | * Next teleconference to be held on Thursday 19 March 2015 at 03:00PM (Rome, GMT+01:00). |  |