

### Emergency Telecommunications Cluster (ETC) Syria Operation, January 2018

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, insecurity and governmental restrictions complicate efforts to expand ETC services.

- National Capital
  - Major Town
  - Intermediate Town
  - Small Town
  - Village
  - National Boundary
  - - - First level admin boundary
  - Surface Waterbody
- |                  |                        |
|------------------|------------------------|
| Internet         | ICT Helpdesk           |
| Phone/Voice      | Information Management |
| Radio*           | Radio Training         |
| Coordination Hub | Assessment Mission     |
| Logistics Hub    | Radio Programming      |

- Services being provided
- Planned services

\*ETC two-way radio services are HF, VHF or UHF depending on the country of operation.

**Cluster Responsibilities**  
WFP is leading ETC activities in Syria and Turkey, and coordination across the region. UNHCR is providing ETC services in Lebanon and Jordan.

**Key Contacts**  
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Data Sources: UNGIWG, GAUL, Geonames, WFP, ETC

The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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