











## Emergency Telecommunications Cluster (ETC) Syria Operation, December 2015

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, insecurity and governmental restrictions complicate efforts to expand ETC services.

**Legend**

- National Capital
- Major Town
- Intermediate
- Small Town
- Village
- National Boundary
- First level admin
- Surface Waterbody

 Internet	 ICT Helpdesk
 Phone/Voice	 Information Management
 Radio	 Radio Training
 Coordination Hub	 Assessment Mission
 Logistics Hub	 Radio Programming

Services being provided

Planned services

\*ETC two-way radio services are HF, VHF or UHF depending on the country of operation.

**Cluster Responsibilities**  
WFP is leading ETC activities in Syria and Turkey, and coordination across the region. UNHCR is providing ETC services in Lebanon and Jordan.

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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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