





Emergency Telecommunications Cluster (ETC) Syria Operation, May 2015

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement complicate these efforts and have at times led to missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

- National Capital
- Major Town
- Intermediate Town
- Small Town
- Village
- National Boundary
- · · First level admin boundary
- Surface Waterbody
- Internet
- ICT Helpdesk
- Phone/ Voice
- Information Management

Radio Training

- Radio
- Assessment Mission
- Logistics
- Radio Programming
- Services being provided
- Planned services
- No service

*ETC two-way radio services are HF, VHF or UHF depending on the country of operation

Cluster Responsabilities

WFP is leading ETC activities in Syria and Turkey UNHCR is leading ETC activities in Lebanon and

Key Contacts

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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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