Emergency Telecommunications Cluster (ETC)
Syria Operation, October 2014

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

ETC services in Dohuk and Sulaymaniyah are for use in both the Syrian refugee and Iraq IDP operations.

- National Capital
- Major Town
- Intermediate Town
- Small Town
- Village
- National Boundary
- First level admin boundary
- Surface Waterbody

- Internet
- Phone/ Voice
- Radio
- Coordination Hub
- Logistics Hub
- ICT Helpdesk
- Information Management
- Radio Training
- Assessment Mission
- Radio Programming

- Services being provided
- Planned services
- No service

***ETC two-way radio services are HF, VHF or UHF depending on the country of operation**

Cluster Responsabilities
WFP is leading ETC activities in Syria, Turkey and Iraq
UNHCR is leading ETC activities in Lebanon and Jordan

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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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Kilometers
0 25 50 100 150
Nominal Scale 1:3,400,000 at A3

Kayseri
Tartous
Gazientep
Diyarbakir
Turkey
Qamishli
Dahuk
Sanliurfa
Gaziantep
Adana
Qamishli
Dahuk
Manbij
Al-Hasakeh
Antioch
Aleppo
Aleppo
Mosul
Erbil
Mediterranean Sea
Idleb
ALEPPO
AL-HASAKEH
IDLEB
AR-RAQQA
LATTAKIA
Lattakia
Homs
Dayr az Zawr
As Sulaymaniyah
Kirkuk
HAMA
Hama
TARTOUS
Tartous
DAYR AZ ZAWR
Iraq
Syrian Arab Republic
Sulaymaniyah
Beirut
HOMS
Lebanon
Beirut
Damascus
Douma
DAMASCUS
Baghdad
AL QUNAYTIRAH
Damascus
DARA
Dar'a
AS SUWEIDA
Al Za'atri
Karbala
Al Za'atri
Amman
An Najaf al Ashraf
Azraq
Amman
Jordan
Saudi Arabia