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The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

ETC services in Dohuk and Sulaymaniyah are for use in both the Syrian refugee and Iraq IDP operations.

-  National Capital
-  Major Town
-  Intermediate Town
-  Small Town
-  Village
-  National Boundary
-  First level admin boundary
-  Surface Waterbody
-  Services being provided
-  Planned services
-  No service

	Internet		ICT Helpdesk
	Phone/Voice		Information Management
	Radio		Radio Training
	Coordination Hub		Assessment Mission
	Logistics Hub		Radio Programming

*ETC two-way radio services are HF, VHF or UHF depending on the country of operation

Cluster Responsibilities
WFP is leading ETC activities in Syria, Turkey and Iraq
UNHCR is leading ETC activities in Lebanon and Jordan

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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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