

Emergency Telecommunications Cluster (ETC)

Syria Operation, August 2014

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

- National Capital

Major Town

Intermediate Town

Small Town

Village

National Boundary

First level admin boundary

Surface Waterbody
- Internet

Phone/Voice

Radio

Coordination Hub

Logistics Hub

ICT Helpdesk

Information Management

Radio Training

Assessment Mission

Radio Programming
- Services being provided

Planned services

No service

***ETC two-way radio services are HF, VHF or UHF depending on the country of operation**

Cluster Responsibilities
WFP is leading ETC activities in Syria, Turkey and Iraq
UNHCR is leading ETC activities in Lebanon and Jordan

Key Contacts
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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

Map prepared by OMEP GIS
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