











## Emergency Telecommunications Cluster (ETC) Syria Operation, May 2014

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

**Legend**

- National Capital
- Major Town
- Intermediate Town
- Small Town
- Village
- National Boundary
- First level admin boundary
- Surface Waterbody

 Internet	 ICT Helpdesk
 Phone/Voice	 Information Management
 Radio	 Radio Training
 Coordination Hub	 Assessment Mission
 Logistics Hub	 Radio Programming

Services being provided

Planned services

No service

**Cluster Responsibilities**

- WFP is leading ETC activities in Syria, Turkey and Iraq.
- UNHCR is leading ETC activities in Lebanon and Jordan.

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The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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