











### Emergency Telecommunications Cluster (ETC) Syria Operation, April 2014

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

● National Capital  
● Major Town  
● Intermediate Town  
● Small Town  
● Village  
 National Boundary  
 First level admin boundary  
 Surface Waterbody

 Internet	 ICT Helpdesk
 Phone/Voice	 Information Management
 Radio	 Radio Training
 Coordination Hub	 Assessment Mission
 Logistics Hub	 Radio Programming

Services being provided  
 Planned services  
 No service

**Cluster Responsibilities**

- WFP is leading ETC activities in Syria, Turkey and Iraq.
- UNHCR is leading ETC activities in Lebanon and Jordan.

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