











Emergency Telecommunications Cluster (ETC) Syria Operation, December 2013

The ETC was activated in Syria on 14 January 2013 to provide common telecommunications services to the humanitarian community responding to the crisis both within Syria, and in surrounding countries. Lack of access, escalating insecurity and restrictions on movement are complicating these efforts and have led to a number of missions being cancelled. However, preparedness plans allow for the immediate expansion of operations once access improves.

Legend:

- National Capital
- Major Town
- Intermediate Town
- Small Town
- Village
- National Boundary
- First level admin boundary
- Surface Waterbody

	Internet		ICT Helpdesk
	Phone/Voice		Information Management
	Radio		Radio Training
	Coordination Hub		Assessment Mission
	Logistics Hub		Radio Programming

Services being provided
 Planned services
 No service

Cluster Responsibilities

- WFP is leading ETC activities in Syria, Turkey and Iraq.
- UNHCR is leading ETC activities in Lebanon and Jordan.
- UNDSS is providing Security Telecommunications services and Radio Training in Amman.

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