To discuss internet connectivity options for 2018, contact Uganda.RETS@unhcr.org.

The UN Department of Safety and Security (UNDSS) continues to monitor the Security Communications radio network for humanitarians across Northern Uganda, operating 12 hours a day, 7 days a week.

GET CONNECTED TO RETS WI-FI

REQUEST THE VOUCHER

- REQUEST VOUCHER

Use your official email address to request access.

HOW TO USE IT

NEW USER?

INSERT THE VOUCHER CODE

USE IT!

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The UN Department of Safety and Security (UNDSS) continues to monitor the Security Communications radio network for humanitarians across Northern Uganda, operating 12 hours a day, 7 days a week.
We also ask you to:

Limit your personal use of the internet during core operating hours. Outside of core operating hours, users are able to access the internet for personal usage such as communication with family and friends, staying abreast of international developments and current affairs and independent learning.

These conditions are based on UNHCR IOM0560/2009-FOM059/2009 UNHCR Internet Appropriate Use Policy

\[\text{By accessing and using RETS Wi-Fi Internet services, you agree to:}\]

\begin{itemize}
\item Never use RETS connectivity in a way that would impede the work of humanitarian actors responding to the emergency;
\item Never use RETS connectivity for illegal or unlawful purposes, including, but not limited to, copyright infringement, obscenity, libel, slander, fraud, defamation, plagiarism, harassment, intimidation, forgery, impersonation, gambling, and computer tampering (e.g. spreading malicious content);
\item Never use RETS connectivity to deliberately access pornographic or hate-crime websites; or to engage in activity which violates intellectual property laws (e.g. illegal software, music or video downloads) or violates international or national law;
\item Never use RETS connectivity for peer-to-peer file sharing utilities or websites;
\item Never use mechanisms to circumvent internet access control, security or auditing;
\item Never use RETS connectivity for commercial purposes, such as operating a personal business activity;
\item Avoid excessive web browsing, large uploads or downloads, use of social networking sites, media streaming sites (news, radio, video), and voice and video messaging during core operating hours.
\end{itemize}

\[\text{Owned and led by UNHCR, the Refugee Coordination Model is the basis for leading and coordinating refugee operations. The RCM is applicable in all refugee situations and throughout the duration of a refugee response. Refugee response does not only include UNHCR’s operations, but those of all actors involved in the operation.}\]