

## **Mozambique – Cyclone Idai**

### **ETC Situation Report #4**

### **Reporting period 22/03/19 to 25/03/19**

ETC Mozambique are distributed every two days. The next report will be issued on or around 27/03/19.

### **Highlights**

- An Emergency Telecommunications Cluster (ETC) Information Management Officer (IMO) has arrived in Beira to provide dedicated IM services for the ETC's Cyclone Idai response.
- To date, 284 humanitarians at the operational hub in Beira are accessing ETC Internet connectivity to enable them to do their work.
- The ETC is requesting US\$1.2 million to provide critical communications services in up to four Emergency Operational Centres (EOC) for three months along with a number of connection sites for accommodation centres, health centres, distribution points and joint location NGOs. So far, no funds have been received.



ETC partner Ericsson Response and the ETC Coordinator in Mozambique arrive in Beira with connectivity equipment.

*Photo: WFP*

### **Situation Overview**

On 22 March, the Inter-Agency Standing Committee (IASC) officially activated the ETC as part of the Scale-Up protocol for three months. As of 24 March, the official death toll had risen to 446 and more than 1,500 people were injured, according to the Government. The death toll is expected to continue to rise as flood waters recede and more people are reached by response teams. As of the same date, 58,660 houses were reported totally destroyed, (36,747) partially destroyed (19,733) or flooded (2,184).

WFP-funded drones are supporting rapid assessments with the National Institute for Disaster Management (INGC) and locating survivors trapped in the flooded areas in Sofala. Bilateral support is increasing, with the arrival of both Search and Rescue (SAR) and Emergency Medical Teams (EMT). Satellite imagery shows numerous floodplains, including an inland ocean 125 km by 25 km – the size of Luxembourg – where water

levels surged as high as 11 metres. Electricity from the power grid in Beira continues to be non-functional. Lack of access to safe water remains a major concern.

## Response

- Since the start of the ETC response to Cyclone Idai, a total of 284 humanitarians in Beira are accessing ETC Internet connectivity services to conduct their lifesaving work effectively.
- ETC partners ITU, Ericsson Response, emergency.lu and Télécoms Sans Frontières (TSF) are providing vital communications equipment and set up connectivity services at Beira airport.
  - Vodafone Foundation has sent a team of responders to support with connectivity requirements.
  - Since the ETC activated the Crisis Connectivity Charter to support humanitarian communications in Mozambique, satellite industry companies, Eutelsat SA, Inmarsat and SES are providing services.
- A NetHope team member has taken on the role of NGO Coordinator based in Beira to supporting ETC Coordination.

## Planned Response

- An ETC team will travel to Chimoio on 26 March to provide Internet connectivity for humanitarians in a new operations hub.
- The ETC Services for Communities (S4C) advisor will deploy to Mozambique on 26 March to assess the urgent communications needs of affected communities.

## Challenges

- Satellite voice services are unreliable which is hampering the humanitarian response on the ground.
- Since the cyclone, the national electricity grid in Beira has been non-operational and is not expected to become fully functional before the end of March.
- Slow customs clearances are delaying the arrival of critical ICT equipment into the country.

## Funding

- Funding is required for the provision of services in up to four EOCs for three months along with a number of connection sites for accommodation centres, health centres, distribution points and joint location NGOs.
- The ETC has requested US\$100,000 from the Mozambique Central Emergency Response Fund (CERF) allocation to support its initial critical activities.



## Meetings

- The next Global ETC teleconference on the Cyclone Idai response in Mozambique will be held on Wednesday 27 March.

## Information

- All the information related to the ETC response in Mozambique can be found on the dedicated emergency page on the ETC website: [www.etcluster.org/emergencies/mozambique-cyclone-idai](http://www.etcluster.org/emergencies/mozambique-cyclone-idai)
- Partners that are responding in the affected areas or have relevant information on the Mozambique operation for the wider humanitarian community can share it by emailing [Mozambique.ETC@wfp.org](mailto:Mozambique.ETC@wfp.org).



## Key ETC Contacts

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## Acronyms

CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
INGC	National Disaster Management Institute
UAS	Unmanned Aircraft Systems
UNHAS	United Nations Humanitarian Air Service
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: [www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact: [Global.ETC@wfp.org](mailto:Global.ETC@wfp.org)