Refugee Emergency Telecommunications Sector (RETS)

In situations where people have been forced to flee, RETS provides vital communications to UNHCR, UNHCR partners, and the extended humanitarian community.

RETS is the mechanism through which UNHCR coordinates the communications technology response in refugee emergencies.

Services available:
- Coordination
- Internet
- User Support

SERVICES AVAILABLE

Refugees escaping ethnic violence in the Kasai Region of Democratic Republic of Congo (DRC)
- Louva
- Dundo

Refugees fleeing violence, political instability and famine in South Sudan
- Palabek
- Kitgum
- Moyo
- Bidi bidi
- Yumbe
- Palarinya
- Rhino
- Yumbe

SERVICES AVAILABLE

As of 12 September 2017

60+
SERVICE USERS

46,692
REFUGEES
from DRC in Angola
Source: data.unhcr.org 1 Sep 2017

250+
SERVICE USERS

1,006,779
REFUGEES
from South Sudan in Uganda
Source: data.unhcr.org 17 Aug 2017

For more information about RETS, contact the Division of Information Systems & Telecommunications (DIST)

Nizar Zeidan
ICT Emergency Coordinator
zeidan@unhcr.org

Mariko Hall
Communications Officer
hallma@unhcr.org