

## Haiti – Hurricane Matthew

### Final ETC Situation Report #4

Reporting period 11/02/17 to 31/03/17

The Emergency Telecommunications Cluster (ETC) has not been activated in response to Hurricane Matthew. As global lead of the ETC, the World Food Programme (WFP) is convening the Haiti ICT Working Group, collaborating with government, private sector and humanitarian partners on the ground to ensure a coordinated response.

### Highlights

- The ETC Services for Communities project in Haiti was successfully concluded on 29 March. This project included the restoration of 4x radio stations in the most affected areas of Grand’Anse and Sud, improving the ability of community radio stations to transmit important, localised messages and invite increased community dialogue on humanitarian issues.
- The Haiti ICT Working Group was officially deactivated at the end of March 2017.

### Situation Overview

Category-4 Hurricane Matthew violently struck southwestern Haiti on 4 October 2016 bringing heavy rainfall in the south, southeast and the north-west, and creating the largest humanitarian emergency in the country since the 2010 earthquake.

Six months on, the emergency response is coming to an end with the focus shifting to early recovery across all sectors. It is essential to continue supporting the ongoing self-recovery efforts, including strengthening the capacity of affected communities to face the coming hurricane season.

To support affected populations and in line with the ETC2020 strategy, the Haiti ICT Working Group implemented the Services for Communities project in Dame Marie, Petit Trou des Nippes, Tiburon and Anse d’Hainault.



The Haiti ICT Working Group refurbishing the community radio station in Petit Trou des Nippes.

Photo: WFP/Haiti



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## Response

- During the entire Hurricane Matthew response, the Haiti ICT Working Group provided Internet connectivity services to 971 humanitarians in 16x sites in Jeremie and Les Cayes with the support of ETC partners Ericsson Response and the Government of Luxembourg.
- As humanitarian operations slowed down, Internet services provided in Les Cayes and Jeremie have been scaled back to serve only the government and common areas. These services are connected to local Internet Service Providers (ISP). Internet connectivity remained operational in Les Cayes until 31 March and in Jeremie as long as WFP has a presence there.
- Through the 'Enabling Humanitarian Communication in Haiti' project implemented in partnership with Internews, the WFP-led Haiti ICT Working Group rehabilitated four community radio stations across Grand-Anse, Sud and Nippes providing them with basic power and Information Technology support, equipping them to transmit content to affected communities.
- The equipment from ETC members Government of Luxembourg and Ericsson Response has been recovered and shipped out of Haiti.

## Funding

- In 2016, the ETC received US\$373,820 out of the required US\$630,497 for a six-month operation, covering:
  - Provision of shared Internet connectivity at two sites
  - On-site user support services
  - Dedicated Haiti ICT Working Group Coordinator
  - Services for Communities project in four sites

## Meetings

- The next Joint Global ETC teleconference will be held on Monday 10 April.

## Information

- ETC Hurricane Matthew emergency page: <https://www.etcluster.org/emergencies/caribbean-hurricane-matthew>

## Status Matrix

| CITY                  | LOCATION  | SERVICES   |
|-----------------------|---|--|
| Anse d'Hainault       | <ul style="list-style-type: none"> <li>Anse d'Hainault</li> </ul>   | <ul style="list-style-type: none"> <li>Services for communities</li> </ul> |
| Dame Marie            | <ul style="list-style-type: none"> <li>Dame Marie</li> </ul>  | <ul style="list-style-type: none"> <li>Services for communities</li> </ul> |
| Jeremie               | <ul style="list-style-type: none"> <li>International Humanitarian Partnership (IHP) camp</li> <li>COUD</li> <li>WFP Logistics base</li> </ul> | <ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>    |
| Les Cayes             | <ul style="list-style-type: none"> <li>UN Stabilization Mission in Haiti (MINUSTAH)</li> <li>COUD</li> <li>WFP Logistics base</li> </ul>      | <ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>    |
| Petit Trou des Nippes | <ul style="list-style-type: none"> <li>Petit Trou des Nippes</li> </ul>   | <ul style="list-style-type: none"> <li>Services for communities</li> </ul> |
| Tiburon               | <ul style="list-style-type: none"> <li>Tiburon</li> </ul>   | <ul style="list-style-type: none"> <li>Services for communities</li> </ul> |

## Key ETC Contacts

### [Global.ETC@wfp.org](mailto:Global.ETC@wfp.org)

| LOCATION | NAME           | TITLE                      | EMAIL  |
|----------|----------------|----------------------------|--|
| Haiti    | Patrick Midy   | Haiti ICT WG focal point   | <a href="mailto:patrick.midy@wfp.org">patrick.midy@wfp.org</a>     |
| Dubai    | Erika Iglesias | ETC Information Management | <a href="mailto:erika.iglesias@wfp.org">erika.iglesias@wfp.org</a> |

## Acronyms

|      |   |
|------|---|
| COUD | Regional Emergency Operations Centre      |
| ETC  | Emergency Telecommunications Cluster      |
| ICT  | Information and Communications Technology |
| ISP  | Internet Service Provider                 |
| WFP  | UN World Food Programme                   |

All information related to ETC operations can be found on the ETC website: [www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact: [Global.ETC@wfp.org](mailto:Global.ETC@wfp.org)