

Haiti – Hurricane Matthew

ETC Situation Report #2

Reporting period 13/10/16 to 21/11/16

The Emergency Telecommunications Cluster (ETC) has not been activated in response to Hurricane Matthew. As global lead of the ETC, the World Food Programme (WFP) is convening the Haiti ICT Working Group, collaborating with government, private sector and humanitarian partners on the ground to ensure a coordinated response. The next SitRep will be issued on or around 23/12/16.

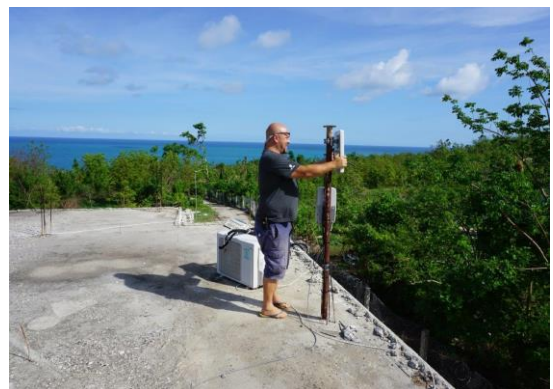
Highlights

- The Haiti Information and Communications Technology (ICT) Working Group is providing Internet services in 16 sites across Haiti.
- The ETC Services for Communities specialists is in Haiti assessing the connectivity needs of the affected population.

Situation Overview

Following the hurricane, a Flash Appeal was launched on 10 October 2016 by the Humanitarian Country Team (HCT) requesting US\$119.8 million to meet the most urgent humanitarian needs of 750,000 persons within the first three months following the hurricane. Though partners and donors have responded to the needs identified in the initial appeal, a more precise picture of priority needs and associated financial requirements has emerged after developing projects and carrying out further needs assessments. The HCT has now revised the Flash Appeal, which is seeking an additional US\$19 million above and beyond the funding sought in the initial appeal.

Local mobile and Internet services providers are restoring their services and the reliability is being confirmed, but the need for shared ICT services in response to Hurricane Matthew continues.



LP Svensson from Ericsson Response adjusting the link at the Samaritan's Purse site in Jeremie.

Photo: WFP/Christopher Alagna

Response

- Following the assessment mission of Karen Barsamian, Head of Fast IT and Telecommunications Emergency and Support Team (FITTEST), Christopher Alagna was deployed in Port-au-Prince as Haiti ICT Working Group Coordinator at the beginning of November until the end of January.
- An electrician from FITTEST was deployed in the last week of October to carry out general electrical maintenance and power generator installations namely in Jeremie and Les Cayes.
- The Haiti ICT working group is providing Internet services to humanitarians in 16 sites across 2 locations - Jeremie and Les Cayes, with about 300 users connecting to the service every day.
 - Humanitarians can access Internet services in 13x sites in Jeremie and in 3x sites in Les Cayes.
 - A Telecoms Sans Frontieres (TSF) satellite is being used at the Centre D'Operation D'Urgence Departmental (COUD) in Jeremie.
 - Satellite equipment from the Government of Luxembourg and WIDER - an Internet management solution from Ericsson Response - are deployed in both locations.
- The ETC Services for Communities specialist arrived in Haiti on 15 November to carry out a mission on capacity building for communities.
 - The ETC Services for Communities specialist in collaboration with Internews, the Office for the Coordination of Humanitarian Affairs (OCHA) and World Vision International is currently mapping out the communications needs of the affected population.
- The Haiti ICT Working Group assisted the Centre d'Operations d'Urgence National (COUN) in Port-au-Prince in identifying the cause for not having Internet connectivity since the beginning of November. This is a key location for emergency coordination across the country.
- A mission from Jeremie to Les Cayes was carried out by Haiti ICT Working Group on 16 November to extend the Internet connection at the United States Agency for International Development (USAID) offices by adding Ericsson Response's WIDER solution.
- The second wave of volunteers from Ericsson Response has arrived in Jeremie and a handover was conducted.
 - One of the Stand-by Partners from Ericsson Response travelled to Les Cayes on 16 November to assist with the network expansion and to continue to provide support in that location.

Challenges

- In Les Cayes and Jeremie frequent power outages are reported.



Funding

- The ETC has received US\$471,732 for a six-month operation, covering:
 - Provision of shared Internet connectivity at two sites
 - On-site user support services
 - Capacity-building with Haitian authorities
 - Dedicated Haiti ICT Working Group Coordinator
 - Remote Information Management Support.

Meetings

- The next Haiti ICT Working Group will be held TBC.
- The next Global information-sharing call on Hurricane Matthew will be held on Wednesday 30 November.

Information

- ETC Hurricane Matthew emergency page: <https://www.etcluster.org/emergencies/caribbean-hurricane-matthew>

Status Matrix

CITY	LOCATION	ETC PARTNERS	SERVICES
Jeremie	<ul style="list-style-type: none"> International Humanitarian Partnership (IHP) camp COUD WFP Logistics base CRS/ Internews office Samaritans' Purse office Search Results World Health Organization (WHO) office Haitian Health Facilities (HHF) Red Cross office USAID office Agency for Technical Cooperation and Development (ACTED) office United Nations Development Programme (UNDP) office Two linking sites 	Ericsson Response Government of Luxembourg Telecoms Sans Frontieres	<ul style="list-style-type: none"> Internet connectivity
Les Cayes	<ul style="list-style-type: none"> UN Stabilization Mission in Haiti (MINUSTAH) COUD WFP Logistics base 	Ericsson Response Government of Luxembourg	<ul style="list-style-type: none"> Internet connectivity

Key ETC Contacts

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Acronyms

COUD	Regional Emergency Operations Centre
COUN	Centre d'Operations d'Urgence National
ETC	Emergency Telecommunications Cluster
FITTEST	Fast IT and Telecommunications Emergency and Support Team



ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
MINUSTAH	UN Stabilization Mission in Haiti
OCHA	UN Office for the Coordination of Humanitarian Affairs
USAID	United States Agency for International Development
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: Global.ETC@wfp.org