

Emergency Telecommunications Sector Services available in North-East Nigeria



The Emergency Telecommunications Sector (ETS) was activated on 23 November 2016 to address the critical ICT gaps in the North-East Nigeria. The fulfilment of these gaps will enable humanitarian workers on the ground to carry out their jobs efficiently and safely, ultimately assisting more people and saving more lives.

The following ETS services are available to the entire humanitarian community at **no cost**

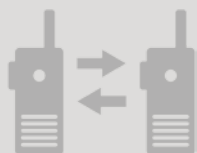
Security telecommunications



Call sign and radio ID allocation:
Access to security telecommunications network in common operational areas



Radio programming



End-user training: A dedicated radio trainer to provide the humanitarian community with the skills to use radio equipment properly

Data connectivity



Internet cafe - Shared basic Internet connectivity accessible from a single/central location (not distributed to distant offices).

Voice services



Access to the Push-To-Talk (PTT) satellite-based voice network in North-East Nigeria.

Coordination and technical advice



The ETS engages with humanitarian organisations to identify operational common needs and coordinate a coherent response. Information Management products are regularly produced and disseminated to ensure informed decision-making.



The ETS provides detailed information and guidance on security telecommunications, data connectivity and voice services queries from humanitarian organisations.

Disclaimer

- The ETS does not provide organisations with end user equipment.
- The equipment installed by the ETS remains its property. The receiving organisation is responsible for keeping it in good working condition. The ETS will conduct the required maintenance and technical support as necessary.
- Deployment of services / equipment is subject to a prior site assessment by the ETS.
- The usage of connectivity services deployed by the ETS must adhere to the UN connectivity policy.
- The ETS does not carry out equipment installation services for individual organisations



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The ETS in North-East Nigeria
is led by



World Food
Programme