 OPERATION OVERVIEW

More than 7 million people across Adamawa, Borno and Yobe states in North-East Nigeria are in need of lifesaving assistance due to ongoing violence in the region. The provision of communications services is critical to support the humanitarian community to assist the affected population. In 2020, ETS Nigeria will continue to provide data connectivity to support humanitarians in assisting affected populations and security communications to ensure the safety and security of staff.

ETS was activated on 23 NOVEMBER 2016

Internet connectivity provided for 3,118 humanitarians from 97 organisations (15 UN agencies, 82 NGOs) in 8 humanitarian hubs

Provision of security communications in 10 operational areas

59.3% funded of the required US$2.95 million in 2020. US$1.2 million still required

Locations with operational ETS services
Locations with planned ETS services
ETS Objectives in 2020

- Maintain the provision of data connectivity in eight humanitarian hubs in Borno State.
- Provide security communications services, including the deployment of common Security Operations Centre (SOC), for the safety and security of humanitarian responders.
- Install hybrid solar-based power system to provide more sustainable power supply at all humanitarian hubs to ensure the provision of ETS services 24/7.
- Conduct capacity building sessions to empower the humanitarian community on security communications.
- Conduct an assessment to identify potential projects to provide communications services to affected populations.

Communications for the Response Community

Data connectivity — The ETS provides Internet connectivity for 3,118 members of the response community in eight operational areas and security communications services in 10 common operational areas.

Supporting capacity building efforts — The ETS organizes training sessions to enable humanitarians, including drivers, security officers and radio operators, to learn about radio communications procedures to facilitate the humanitarian response on the ground.

Strengthening coordination with partners — The ETS is working closely with other UN agencies, as well as local and international non-governmental organizations, to ensure an effective and coordinated response. Local ETS Working Group meetings are organized monthly.

Funding Needs and Projected Impact

As of the end of May, the ETS requires funding of US$1.2 million to continue the provision of critical communications services to humanitarians across North-East Nigeria. If mobilized in a timely manner, financial contributions will enable the ETS to better support the humanitarian response, expand services where needed, ultimately ensuring lifesaving assistance reaches those who need it most.

All information about the ETS response in North-East Nigeria is available on the website:

https://www.etcluster.org/emergencies/nigeria-crisis

Partner and donor organizations supporting the ETS in North-East Nigeria: European Civil Protection and Humanitarian Aid Operations (ECHO), Federal Republic of Germany Foreign Office, Government of Luxembourg, Norwegian Ministry of Foreign Affairs, Swedish International Development Cooperation Agency (SIDA), United States Agency for International Development (USAID)/Office of U.S. Foreign Disaster Assistance (OFDA), WFP