



OPERATION OVERVIEW

More than **7 million people** across Adamawa, Borno and Yobe states in **North-East Nigeria** are in **need of lifesaving assistance** due to ongoing violence in the region. The provision of communications services is critical to support the humanitarian community to assist the affected population. In 2020, ETS Nigeria continues to provide **data connectivity** to support humanitarians in assisting affected populations and **security communications** to support the safety and security of staff.



ETS was activated on
23 NOVEMBER 2016



ETS **Internet connectivity** services provided for **1,560 HUMANITARIANS** from **70 ORGANISATIONS** in **8 HUMANITARIAN HUBS**



ETS **security communications** services provided in **10 OPERATIONAL AREAS**



26% funded of the required **US\$1.97 MILLION** in 2021
US\$1.45 MILLION still required



- Locations with operational ETS services
- Locations with planned ETS services

ETS Activities in North-East Nigeria

ETS OBJECTIVES IN 2021

- Maintain the **provision of data connectivity** in eight humanitarian hubs in Borno State.
- Provide **security communications services**, including the maintenance of common Security Operations Centre (SOC), for the safety and security of humanitarian responders.
- Install **hybrid solar-based power systems** to provide more sustainable power supply at all eight humanitarian hubs to ensure the provision of ETS services 24/7.
- Conduct **capacity building** sessions to empower the humanitarian community on security communications.
- Conduct an **assessment** to identify potential projects to provide **communications services to affected populations**.

COMMUNICATIONS FOR THE RESPONSE COMMUNITY

Data connectivity — The ETS provides Internet connectivity for 1,560 members of the response community in eight humanitarian hubs and security communications services in ten common operational areas.

Supporting capacity building efforts — The ETS organizes training sessions to enable humanitarians, including drivers, security officers and radio operators, to learn about radio communications procedures to facilitate the humanitarian response on the ground.

Strengthening coordination with partners — The ETS works closely with other UN agencies, as well as local and international non-governmental organizations, to ensure an effective and coordinated response. Local ETS Working Group meetings are organized monthly.

FUNDING NEEDS AND PROJECTED IMPACT

As of the end of January, the ETS requires funding of US\$1,451,487 to continue the provision of critical communications services to humanitarians across North-East Nigeria. If mobilized in a timely manner, financial contributions will enable the ETS to better support the humanitarian response, expand services where needed, ultimately ensuring lifesaving assistance reaches those who need it most.

All information about the ETS response in North-East Nigeria is available on the website:

<https://www.etcluster.org/emergencies/nigeria-crisis>

Partner and donor organizations supporting the ETS in North-East Nigeria: European Civil Protection and Humanitarian Aid Operations (ECHO), Federal Republic of Germany Foreign Office, Government of Luxembourg, Norwegian Ministry of Foreign Affairs, Swedish International Development Cooperation Agency (SIDA), Canada Department of Foreign Affairs, Trade and Development (DFATD), United States Agency for International Development (USAID)/Office of U.S. Foreign Disaster Assistance (OFDA), WFP

