



## OPERATION OVERVIEW

More than 7 million people across Adamawa, Borno and Yobe states in North-East Nigeria are in need of lifesaving assistance due to ongoing violence in the region. The provision of communications services is critical to support the humanitarian community to assist the affected population. In 2020, ETS Nigeria will continue to provide data connectivity to support humanitarians in assisting affected populations and security communications to ensure the safety and security of staff.



ETS was activated on **23 NOVEMBER 2016**



Internet connectivity provided for **2,999** humanitarians from **95 organisations** (15 UN agencies, 80 NGOs) in **8 humanitarian hubs**



Provision of **security communications** in **10 operational areas**



**59.3%** funded of the required **US\$2.95 million** in 2020. **US\$1.2 million** still required



Locations with operational ETS services



Locations with planned ETS services

# ETS Activities in North-East Nigeria

## ETS OBJECTIVES IN 2020

- Maintain the **provision of data connectivity** in eight humanitarian hubs in Borno State.
- Provide **security communications services**, including the deployment of common Security Operations Centre (SOC), for the safety and security of humanitarian responders.
- Install **hybrid solar-based power system** to provide more sustainable power supply at all humanitarian hubs to ensure the provision of ETS services 24/7.
- Conduct **capacity building** sessions to empower the humanitarian community on security communications.
- Conduct an **assessment** to identify potential projects to provide **communications services to affected populations**.

## COMMUNICATIONS FOR THE RESPONSE COMMUNITY

**Data connectivity** — The ETS provides Internet connectivity for 2,999 members of the response community in eight operational areas and security communications services in 10 common operational areas.

**Supporting capacity building efforts** —The ETS organises training sessions to enable humanitarians, including drivers, security officers and radio operators, to learn about radio communications procedures to facilitate the humanitarian response on the ground.

**Strengthening coordination with partners** — The ETS is working closely with other UN agencies, as well as local and international non-governmental organizations, to ensure an effective and coordinated response. Local ETS Working Group meetings are organized monthly.

## FUNDING NEEDS AND PROJECTED IMPACT

**As of the end of April, the ETS requires funding of US\$1.2 million** to continue the provision of critical communications services to humanitarians across North-East Nigeria. If mobilized in a timely manner, financial contributions will enable the ETS to better support the humanitarian response, expand services where needed, ultimately ensuring lifesaving assistance reaches those who need it most.

**All information about the ETS response in North-East Nigeria is available on the website:**

<https://www.etcluster.org/emergencies/nigeria-crisis>

**Partner and donor organizations supporting the ETS in North-East Nigeria:** European Civil Protection and Humanitarian Aid Operations (ECHO), Federal Republic of Germany Foreign Office, Government of Luxembourg, Norwegian Ministry of Foreign Affairs, Swedish International Development Cooperation Agency (SIDA), United States Agency for International Development (USAID)/Office of U.S. Foreign Disaster Assistance (OFDA), WFP

