

Nigeria – Crisis

ETS Situation Report #45

Reporting period 01/07/2020 to 31/07/2020

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS continues to provide data connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 3,502 users from 104 organizations across North-East Nigeria.
- Throughout July, the ETS programmed 22 radios for humanitarian responders to improve the communication between staff in the region and to ensure their safety and security.
- This month, the ETS conducted two webinar sessions on security communications and ETS IT Policy user awareness for 11x humanitarians in Maiduguri and across field locations.



An ETS staff member conducting maintenance activities in Gwoza humanitarian hub.

Photo: ETS Nigeria

ETS Activities

- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 3,502 users from 104 organizations (15 United Nations agencies and 89 non-governmental organizations/NGOs) across North-East Nigeria. In addition, the team resolved 93 issues reported to the helpdesk in July.
- This month, the ETS conducted a webinar session on basic VHF radio use for five participants from Mediciens Du Monde (MDM) in Maiduguri and a webinar on ETS IT Policy user awareness for six participants from INTERSOS across different field locations.
- Throughout the month, the ETS programmed 22 radios for humanitarian staff to improve the communication between staff in the region.
- ETS Nigeria held its monthly Local Working Group meeting on 23 July, to discuss partner updates and identify evolving needs of humanitarians in the field locations.



Planned Activities

- The team has commenced planning for the installation of the hybrid solar-based power system now that the COVID-19 travel restrictions have relaxed. The much-anticipated project is aimed to provide a more reliable and sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

Challenges

- The ETS has postponed activities, including field missions and physical training sessions due to travel restrictions to curb the spread of the COVID-19 pandemic in North-East Nigeria. The restrictions on field travel will directly impact the set Key Performance Indicators (KPIs) of ETS activities for the year.

Funding

- The ETS is 59.3% funded of the total US\$2.95 million required to carry out its projects in 2020.

Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on 16 September.
- The next Local ETS Working Group meeting will be held on 16 September 2020.

Information

- All information on the ETS response in NE Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on etcluster.org.
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.

Key ETS Contacts

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