

Nigeria – Conflict

ETS Situation Report #75

Reporting period: 01/01/2023 to 31/01/2023

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS installed a back-up solar power system at the Red Roof hub in Maiduguri to provide an uninterrupted power supply to support reliable connectivity services for all users.
- In Banki, the ETS resolved an internet outage and improved the wireless coverage in the humanitarian hub and hub extension.
- The ETS carried out routine maintenance activities on the radio communications infrastructure in Gwoza to maximize the service for humanitarians.



The ETS installed a back-up solar power system at the Red Roof hub in Maiduguri.
Photo: WFP/ETS

Activities

Internet connectivity

In January, the ETS provided reliable internet connectivity services to 1,480 users from 70 organizations—including 13 UN agencies and 67 NGOs—across eight sites in north-east Nigeria.

The ETS installed a back-up solar power system at the Red Roof hub in Maiduguri to provide an uninterrupted power supply to support reliable connectivity services for all users. The primary Internet Service Provider (ISP) has commenced the technical installation of the fibre optic connection to upgrade the bandwidth at Red Roof for faster connectivity. The upgrade work is 95% complete.

In Banki, the ETS resolved an internet outage and improved the wireless coverage in the humanitarian hub and hub extension. This was coupled with routine telecommunications maintenance at the hub.

The ETS carried out a solar power assessment at the UNHAS office in Maiduguri international airport. The assessment will be followed up with the installation of a solar power back-up system for uninterrupted services.

Security communications

Security communications services are provided in all 10 common operational areas. 13 UN agencies are utilizing ETS security communications services with 1,367 humanitarian staff using Very High Frequency (VHF) radio services.

The ETS carried out routine radio service maintenance activities in Gwoza to ensure reliable and secure communications.

The ETS team programmed two handheld radios for use by UN OCHA (one) and UNDP (one) during the month of January.

Two self-supporting telecommunications towers are being procured to install in Yola and Damaturu to host external radio antennae and to improve coverage of the network. The ETS previously installed a similar set-up in Maiduguri.

Services for communities

Following a needs assessment, the ETS is working towards implementing a public announcement system in the Internally Displaced People (IDP) camp in Bama. The service is set to commence during 2023. This will provide access to information on humanitarian assistance, including food distribution registration and security procedures.

User support

The team resolved 73 issues reported to the ETS helpdesk in January.

Additional Information

See the [ETS Dashboard](#) for an overview of planned and existing service locations.

Funding

The budget requirement for 2023 is US\$2,000,000.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile. Election campaigns are ongoing. Pre-election violence is likely to occur in the northeast, according to UNDSS reports. This may affect ETS mobility in the region. The election is scheduled for February. The situation will continue to be monitored.

Meetings

The next Global ETC Joint Teleconference will be held on **23 February 2023**.

Contacts

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All information related to ETS operations can be found on the website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

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