

Nigeria – Crisis

ETS Situation Report #39

Reporting period 1/1/2020 to 31/1/2020

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS has provided internet connectivity services to more than 1,903 users from 74 organisations.
- The ETS team conducted a mission to Yola to upgrade the security communications network and relocate Security Operations Centre (SOC).
- The ETS supported the United Nations Department of Safety and Security (UNDSS) by conducting the security communications session in the Safe and Secure Approaches in Field Environments (SSAFE) training for humanitarians in Maiduguri.

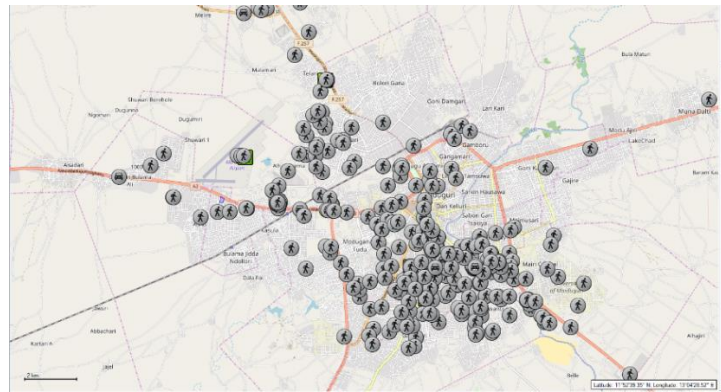
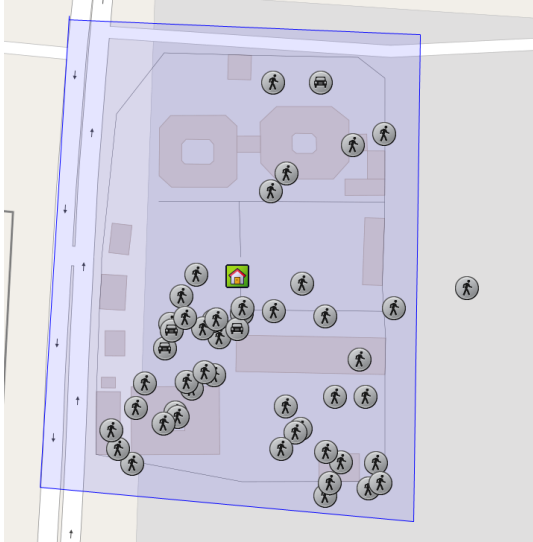


The ETS deploys telecommunications equipment during a mission to Yola. *Photo: ETS Nigeria*

ETS Activities

- The ETS continues to provide services across North-East Nigeria – data connectivity in 8x locations and security communications in 10x locations. In January, the ETS provided Internet connectivity services to more than 1,903 humanitarian responders from 74 organisations.
- The ETS conducted a mission to Yola in Adamawa State to upgrade the security communications network and the 24/7 Security Operations Centre (SOC) which is managed by UNDSS. The newly established Digital Mobile Radio (DMR) network which features staff and vehicle tracking is now functional.
- The ETS supported UNDSS by conducting the security communications session in the Safe and Secure Approaches in Field Environments (SSAFE) training for humanitarians in Maiduguri.
- The ETS has installed video conferencing equipment at five humanitarian hubs and will do the same for three remaining sites in February. This will enable staff at all of the hubs to communicate with each other.

- The ETS has started providing access to the web portal with geofencing features for security focal points so they can see and track their staff and vehicle movement to ensure their safety and security in Maiduguri. Similar access will be provided for Yola and Damaturu.



Planned Activities

- The ETS is preparing for an assessment mission to identify potential projects to provide communications services to affected communities. The mission is tentatively scheduled for Q1.
- The ETS plans to deploy telecommunications equipment in Damaturu to upgrade services and conduct maintenance.
- The ETS will conduct a training session for SOC operators in Banki.
- The ETS will conduct maintenance on internet connectivity equipment in Bama to ensure the full operability of the service for humanitarians.

Challenges

- The deteriorating security situation across North-East Nigeria has caused the ETS to postpone its planned missions to all locations in the region.

Funding

- The ETS requires US\$3 million to implement its activities in 2020. So far, no funding has been received which may impact the ETS ability to conduct activities in February and March. The team is working to resolve the situation.



Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Nigeria and Venezuela (UN High Commissioner for Refugees/UNHCR) operations will be held on **26 February 2020**.

Information

- All information on the ETS response in NE Nigeria can be found on: www.etcluster.org/emergencies/nigeria-crisis
- The latest ETS Dashboard displaying where ETS services are available and planned can be found here: <https://www.etcluster.org/node/10290>
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.

Key ETS Contacts

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