

Nigeria – Crisis

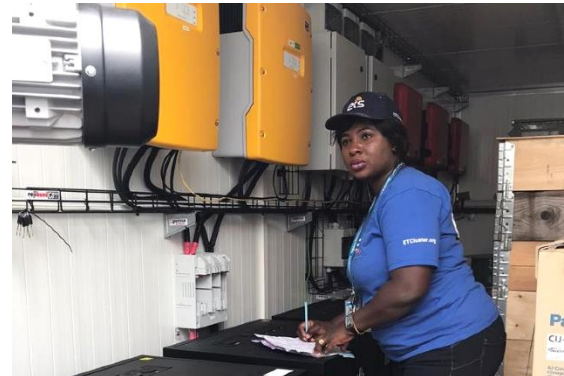
ETS Situation Report #40

Reporting period 1/2/2020 to 29/2/2020

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS has provided Internet connectivity services to more than 2,455 users from 90 organizations across North-East Nigeria since the beginning of the year.
- The ETS has completed the installation of voice conferencing equipment and deployment of kits at 8x humanitarian hubs. This will enable staff at all of the hubs to communicate with each other especially when conducting remote training and meetings.
- The ETS supported the United Nations Department of Safety and Security (UNDSS) by conducting the security communications session in the Safe and Secure Approaches in Field Environments (SSAFE) training for humanitarians in Maiduguri.



An ETS staff member conducts an inventory of equipment to ensure the timely availability of telecommunications devices for the operation.
Photo: ETS Nigeria

ETS Activities

- The ETS has provided Internet connectivity services to more than 2,455 users from 90 organizations across North-East Nigeria since 1 January 2020.
- The ETS has completed the installation of voice conferencing equipment and deployed audio conference kits at 8x humanitarian hubs – Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno and Ngala. This will enable staff at all of the hubs to communicate with each other and improve the coordination of humanitarian activities between hubs.
- The team programmed 68 handheld radios for staff from 12 humanitarian organizations to ensure their safety and security while carrying out their work assisting affected populations in the field.



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- The ETS supported the United Nations Department of Safety and Security (UNDSS) by conducting the security communications session in the Safe and Secure Approaches in Field Environments (SSAFE) training for humanitarian in Maiduguri. Twenty-nine participants from 8x UN organizations attended the session in February.
 - The ETS organized an introductory webinar session for all humanitarian hub Local Security Assistants (LSAs) to inform the LSAs on ETS mandates, roles and responsibilities in North-East Nigeria.

Planned Activities

- The ETS will roll out a hybrid-based power system in the upcoming months to provide a sustainable power supply at humanitarian hubs to support ETS infrastructure and services across North-East Nigeria to ensure they are available 24/7.
- The ETS will continue the configuration and testing of the advance features of Digital Mobile Radio (DMR) network.

Challenges

- The deteriorating security situation across North-East Nigeria has caused the ETS to postpone DMR deployment to Damaturu and other deep field locations.

Funding

- The ETS continues to face a funding shortfall which is hampering the implementation of its activities. The ETS requires a total budget of approximately USD 2.9 million to carry out its projects in 2020, is exploring ways to generated funds.

Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Nigeria and Venezuela (UN High Commissioner for Refugees/UNHCR) operations will be held on **25 March 2020**.
- The next Local ETS Working Group meeting will be held on **17 March 2020**.

Information

- All information on the ETS response in NE Nigeria can be found on: www.etcluster.org/emergencies/nigeria-crisis
- The latest ETS Dashboard displaying and [infographic](#) are now available on the etcluster.org website.
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.



Key ETS Contacts

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