

Nigeria – Conflict

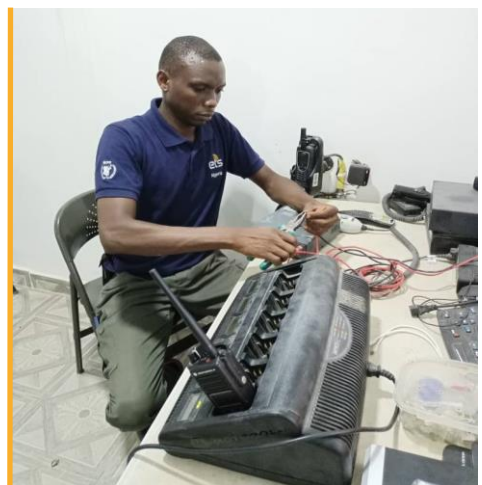
ETS Situation Report #74

Reporting period: 01/12/2022 to 31/12/2022

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

Highlights

- Throughout 2022, the ETS provided reliable internet connectivity services to 3,651 users from 111 organizations—including 20 UN agencies and 91 NGOs—across eight sites in north-east Nigeria. Security communications services were provided across 10 operational areas.
- The ETS completed solar assessment missions in Monguno and Damaturu as part of the project to upgrade and install solar power to support communications services across ten humanitarian hubs.
- The vendor to implement the pilot public announcement system service in the Internally Displaced Persons (IDP) camp in Bama has been identified. The project implementation will begin in January 2023.



The ETS connects power cables to support the VHF radio charging system at Damasak. Photo: WFP/ETS

Activities

Internet connectivity

Throughout 2022, the ETS provided reliable internet connectivity services to 3,651 users from 111 organizations—including 20 UN agencies and 91 NGOs—across eight sites in north-east Nigeria.

The ETS resolved VSAT connectivity issues in Damasak and Monguno and resolved technical challenges with the access point in the UN OCHA office in Maiduguri.

The primary Internet Service Provider (ISP) in Maiduguri conducted a technical survey to install fibre optic for faster connectivity. The technical survey report is being finalised.

The ETS installed two portable BGAN satellite connectivity terminals and conducted routine solar power maintenance and air-conditioning servicing in Maiduguri.

The ETS completed solar assessment missions in Monguno and Damaturu as part of the project to upgrade and install solar power to support communications services across 10 humanitarian hubs. The missions focused on assessing the total energy requirements to power each site. Plans are underway to install the required solar power equipment in each site.

Security communications

Security communications services are provided in all 10 common operational areas. 20 UN agencies are utilizing ETS security communications services with 1,367 humanitarian staff using Very High Frequency (VHF) radio services.

The ETS team programmed four handheld radios for use by UN OCHA and UNDP during the month of December.

Services for communities

The vendor to implement the pilot public announcement system service in the Internally Displaced Persons (IDP) camp in Bama has been identified. The project implementation will begin in January 2023. The project will ensure communities have access to information on humanitarian assistance including food registration, water distribution schedules, and security incidents.

User support

The team resolved 68 issues reported to the ETS helpdesk in December.

Additional Information

See the [ETS Dashboard](#) for an overview of planned and existing service locations.

Funding

The ETS ended the year fully funded for its 2022 activities with US\$1,600,000. The budget requirement for 2023 is US\$2,000,000.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

Meetings

The next Global ETC Joint Teleconference will be held on **26 January 2023**.

Contacts

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All information related to ETS operations can be found on the website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

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