

## Nigeria – Crisis

### ETS Situation Report #46

Reporting period 01/08/2020 to 31/08/2020

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

### Highlights

- The ETS continues to provide Internet connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 3,702 users from 107 organizations across North-East Nigeria.
- Throughout August, the ETS programmed 46 radios for humanitarian responders to improve the communication between staff in the region and to ensure their safety and security.
- This month, the ETS conducted two webinar sessions on ETS IT Policy user awareness for 18x humanitarians in Maiduguri and across field locations.



An ETS staff working with a field engineer during the Internet Service Provider (ISP) migration exercise in Red roof, Maiduguri.  
*Photo: ETS Nigeria*

### ETS Activities

- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 3,702 users from 107 organizations (15 United Nations agencies and 92 non-governmental organizations/NGOs) across North-East Nigeria. In addition, the team resolved 114 issues reported to the helpdesk in August.
- This month, the ETS conducted two webinar sessions on ETS IT Policy user awareness for 7 participants from ACTED and 11 participants from International Organization for Migration (IOM) across different field locations.
- Throughout the month, the ETS programmed 46 radios for humanitarian staff to improve the communication between staff in the region.
- This month, the Marlink field engineers completed the Internet Service Provider (ISP) migration exercise in Red roof, Maiduguri. Also, the team received migration equipment to conduct the same activity in Bama, Banki, Ngala, Damasak, Monguno and Gwoza in the coming weeks.



## Planned Activities

- The team is planning for the installation of the hybrid solar-based power system now that the COVID-19 travel restrictions have relaxed. The much-anticipated project is aimed to provide a more reliable and sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

## Challenges

- The ETS has postponed activities, including field missions and physical training sessions due to travel restrictions to curb the spread of the COVID-19 pandemic in North-East Nigeria. The restrictions on field travel will directly impact the set Key Performance Indicators (KPIs) for ETS activities for the year.

## Funding

- The ETS is 59.3% funded of the total US\$2.95 million required to carry out its projects in 2020.

## Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on 16 September.
- The next Local ETS Working Group meeting will be held on 16 September 2020.

## Information

- All information on the ETS response in NE Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on [etcluster.org](http://etcluster.org).
- For more information or to contact the team on the ground please contact [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org).

## Key ETS Contacts

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