

Nigeria – Conflict

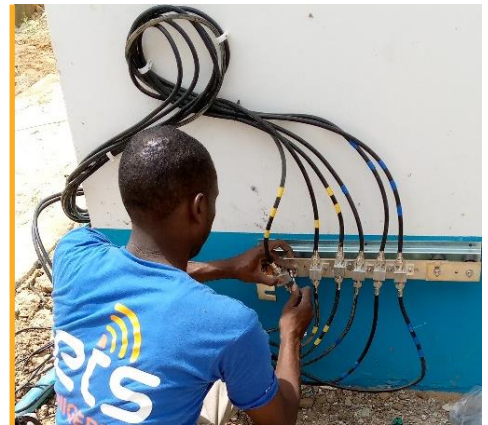
ETS Situation Report #66

Reporting period: 01/04/2022 to 30/04/2022

The ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the ETS in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- Since the beginning of the year, the ETS team has provided reliable internet connectivity services to 2,031 users from 88 humanitarian organizations across 10 sites in North-East Nigeria.
- The team conducted maintenance activities on connectivity equipment in Bama, Banki, Damasak, Gwoza, Ngala and Maiduguri to improve services for responders.
- The ETS team is ready to re-launch ETS connectivity and security communication services in the humanitarian hub in Dikwa, which has been closed since March 2021 due to a security incident.



ETS finalizes installation of equipment in the security communications centre in Dikwa. Photo: WFP/ETS

Activities

Coordination

The ETS hosted the monthly local Working Group meeting on 27 April to discuss updates and challenges as part of efforts to provide technical support to the local working group members.

Internet connectivity

Since the beginning of the year, the ETS has provided reliable internet connectivity services to 2,031 users from 88 organizations, including 16 UN agencies and 72 NGOs across North-East Nigeria.

This month, the ETS conducted maintenance activities on connectivity equipment in Bama, Banki, Damasak, Gwoza, Ngala and Maiduguri to improve services for responders.

The ETS team is ready to re-launch ETS connectivity and security communications services in the humanitarian hub in Dikwa, which has been closed since March 2021 due to a security incident.

Security communications

Throughout April, the ETS programmed six radios for the United Nations Population Fund (UNFPA) in Maiduguri to improve the communications network between staff in the region.

Routine maintenance was conducted in the Security Operations Centre (SOC) in Banki to improve services for responders.

The ETS team conducted basic security communications training for seven staff from Première Urgence Internationale (PUI) and eight staff from Ekklesiyar Yan'uwa a Nigeria (EYN) project in Maiduguri.

The ETS team shipped power back-up batteries to the SOC in Yola in preparation for a planned installation mission in May, to ensure the 24/7 availability of ETS services.

User support

The team resolved 58 issues reported to the ETS helpdesk in April.

Planned activities

The ETS is planning to deploy to several field locations to conduct maintenance activities on ETS connectivity equipment.

The ETS conducted an assessment mission to Bama on 5 November 2021 and plans to implement services for communities there in 2022.

Funding

The ETS is fully funded out of a required US\$1,600,000 to carry out its 2022 activities.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on **18 May 2022**.

The next Local ETS Working Group meeting will be held on **25 May 2022**.

Contacts

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All information related to ETS operations can be found on the website:

[**https://www.etcluster.org/emergencies/nigeria-crisis**](https://www.etcluster.org/emergencies/nigeria-crisis)

For more informations or to be added or deleted from the mailing list please contact:

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