

## **Nigeria – Crisis**

### **ETS Situation Report #42**

**Reporting period 01/04/2020 to 30/4/2020**

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

### **Highlights**

- The ETS continued to provide data connectivity and security communications services to the response community. Since the beginning of the year, the team has provided Internet connectivity to more than 2,999 users from 95 organizations across North-East Nigeria.
- Throughout April, the ETS programmed 22 radios for humanitarian responders to improve the communication between staff in the region.
- The ETS conducted a mission to Bama to conduct security communications training for the Local Security Assistant (LSA), hub manager and Security Operations Centre (SOC) operators.



An ETS staff member monitors the network using real-time applications that feed several dashboards with reports and statistics that help ETS stay on top of possible network issues during the COVID-19 pandemic. *Photo: ETS*

### **ETS Activities**

- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 2,999 users from 95 organizations (15 United Nations agencies and 80 non-governmental organizations/NGOs) across North-East Nigeria. In addition, 99 issues reported to the helpdesk were resolved in April.
- ETS completed a mission to Bama to conduct security communications training for the Local Security Assistant (LSA), hub manager and Security Operations Centre (SOC) operators. The team also completed routine maintenance and an inventory of ETS equipment at the SOC.
- The ETS has sent all solar equipment to the humanitarian hubs in deep field locations as part of the ETS roll-out plan to deploy a hybrid solar-based power system to provide sustainable power supply to support ETS services at humanitarian hubs.



- Throughout the month, the ETS programmed 22 radios for staff of humanitarian organizations to improve the communication between staff in the region.

## Planned Activities

- The team will commence the deployment and installation of the hybrid solar-based power system when COVID-19 travel restrictions are eased. The much-anticipated project is aimed to provide more reliable yet sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

## Challenges

- The ETS has postponed its activities, including field missions and training sessions, due to travel restrictions to curb the spread of the COVID-19 pandemic in North-East Nigeria.
- The outbreak has also led to delays in staff recruitment and deployment.

## Funding

- The ETS is 59.3% funded of the total US\$2.95 million required to carry out its projects in 2020.

## Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Nigeria and Venezuela (UN High Commissioner for Refugees/UNHCR) operations will be held on 27 May 2020.
- The next Local ETS Working Group meeting will be held on 19 May 2020.

## Information

- All information on the ETS response in NE Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are now available on [etcluster.org](http://etcluster.org).
- For more information or to contact the team on the ground please contact [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org).

## Key ETS Contacts

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