

Nigeria – Crisis

ETS Situation Report #6

Reporting period 17/04/17 to 16/05/17

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response.

Highlights

- The Emergency Telecommunications Sector (ETS) prepositioned Information and Telecommunications Technology (ICT) equipment in Ngala, the second humanitarian hub.
- A needs survey was launched jointly with the Logistics Sector to confirm the needs of the humanitarian organisations in the North-East Nigeria.
- A 35-metre radio tower was deployed at the International Humanitarian Partnership (IHP) base camp in Maiduguri to improve the overall coverage of the security telecommunications network.



The ETS continues to deliver radio communications training to humanitarians so they can carry their activities on the ground in a safely manner.

Photo: WFP/ Erika Iglesias

Situation Overview

1,832,743 Internally Displaced People (IDPs) remain displaced in the northeastern affected states of Nigeria. Population movements in Borno State (IDPs leaving Maiduguri Metropolitan Council to other Legal Government Areas (LGA) and returnees coming from Niger and Cameroon) indicate a rapid rise in numbers of people moving to the newly accessible areas.

The reporting period has been characterized by influx of new IDPs in most outer LGAs areas of Borno State such as Dikwa, Ngala, Bama, Gwoza and Konduga as indicated by the International Organization for Migration (IOM).

To support humanitarian operations in newly accessible areas in the North-East part of the country, the ETS continues to provide vital communications services in Maiduguri, capital of Borno state and Damaturu, Yobe



state. Moreover, services have been deployed in Gwoza and the ETS plans to deploy Internet connectivity and security telecommunications in three additional humanitarian camps: Ngala, Bama and Dikwa by the beginning of June

ETS Response

- The ETS assisted the UN Department of Safety and Security (UNDSS) in establishing the dispatcher system which allows the tracking of vehicles and humanitarians in real-time at the System Information and Operations Center (SIOC) at the IHP camp.
- Internet connectivity services continue to be provided by the ETS to humanitarians at the IHP base camp in Maiduguri, with the support of ETC members Ericsson Response and the Government of Luxembourg. As of 16 May, 228 humanitarians from 27 organisations have registered to use these services.
- To reinforce radio communication procedures to ensure the safety of the humanitarian community on the ground, the ETS continues delivering radio training regularly. As of 16 May, the ETS has trained 238 radio users from 11x different humanitarian organisations in Maiduguri and 299 radios from 11 humanitarian organisations were reprogrammed.
- A needs survey was launched jointly by the ETS and Logistics Sector in the second half of April to confirm telecommunications and logistics needs in North-East Nigeria.
- The third rotation of the Ericsson Response Stand-by Partner arrived to Maiduguri on 19 April to support the ETS operation for a month.
- To ensure the sustainability of the ETS project in North-East Nigeria, 3x national staff are being recruited: 1x Telecommunications specialist, 1x IT expert and 1x Admin specialist.

Planned Response

- The ETS will deploy vital communications services in Ngala from 16 to 19 May, the second humanitarian hub planned to be operational after Gwoza. The required equipment has been already prepositioned on site.
- During the third week of May, the ETS will deploy Internet and security connectivity services in Bama, at the third humanitarian hub established in the North-East Nigeria. The required equipment will be prepositioned in Bama by the end of the third week of May.
- The ETS is waiting for the confirmation from IOM, agency lead in the deployment of the humanitarian hubs, for the humanitarian hub in Dikwa. The plan is to have a mission to Dikwa from 29 May to 2 June to deploy ETS services.

Challenges

- As the deployment of the humanitarian hubs is significantly delayed, this impacts on the timely delivery of ETS services in North-East Nigeria. The ETS continues to explore alternative options to start providing basic security telecommunications and data connectivity in Monguno.



Funding

- The ETS project in North-East Nigeria is currently 62,6% funded. The ETS continues to appeal for US\$1.81 million to deliver vital communications services to the humanitarian community in North-East Nigeria until the end of 2017.
- The ETS submitted a proposal to the Office for the Coordination of Humanitarian Affairs (OCHA) requesting US\$500,000 out of the US\$4 million allocated through the Central Emergency Response Fund (CERF) Rapid Response envelop funds for the establishment of the humanitarian hubs.

Meetings

- The next Local ETS Working Group in Maiduguri will take place on 29 May.
- The next Global ETS Nigeria teleconference is scheduled for 29 May.
- The next Local Telecommunications Working Group in Abuja will be held on 31 May.

Information

- ETS Nigeria information can be found on: <https://www.etcluster.org/emergencies/nigeria-crisis>
- The latest ETS Services map can be found here: https://www.etcluster.org/sites/default/files/documents/NGA_ETC_Services_A3L_20170412_0.pdf

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Acronyms

CERF	Central Emergency Response Fund
COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
ETS	Emergency Telecommunications Sector
ICT	Information and Communications Technology
IDP	Internally Displaced People



IHP	International Humanitarian Partnership
IOM	International Organization for Migration
LGA	Legal Government Areas
OCHA	Office for the Coordination of Humanitarian Affairs
SIOC	System Information and Operations Center
UN	United Nations
UNDSS	UN Department of Safety and Security
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: Nigeria.ETS@wfp.org