

## Nigeria – Crisis

### ETS Situation Report #20

Reporting period 1/06/18 to 30/06/18

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS SitReps are issued monthly.

### Highlights

- The Emergency Telecommunications Sector (ETS) has deployed vital Internet connectivity and security telecommunications services at the humanitarian hub in Banki (Borno state).
- The ETS is supporting the International Organization for Migration (IOM) humanitarian camp managers in North-East Nigeria with ETS communications equipment to enable efficient remote user support and share timely security updates.



ETS team member training humanitarian in Dikwa on standard telecommunications procedures to carry out their activities safely.

*Photo: WFP/ ETS team*

### Situation Overview

Military operations and poor living conditions of local population continue to prompt displacement in North-East Nigeria, primarily in Borno State. Between 6 – 12 June, IOM recorded nearly 4,200 new arrivals to several locations in Borno state, which represents approximately 96 percent of the more than 4,300 new arrivals in northeastern Nigeria during that period.

Two person-borne improvised explosive device (PBIED) attacks on 16 June in Nigeria's Borno State resulted in at least 31 civilian deaths and injured several others, according to international media. The UN Humanitarian Coordinator for Nigeria a.i., Myrta Kaulard, condemned the attacks in Damboa, where more than 90,000 Internally Displaced People (IDPs) reside.

On 12 June, the Yobe State Commissioner of Health (SCoH) declared the end of the cholera outbreak after health actors reported no new suspected cases since late May in Yobe. In northeastern Nigeria's Adamawa State, the number of suspected cholera cases recorded per day continues to decline, according to the Adamawa SCoH.



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## ETS Response

- During the first week of June, the ETS installed vital Internet connectivity and security telecommunications equipment to facilitate humanitarian operations in Banki, the eighth humanitarian hub established in North-East Nigeria. These services will be available to the entire humanitarian community as soon as the humanitarian hub in Banki is fully operational.
- The ETS team deployed prefabricated structures in the humanitarian hubs in Bama, Dikwa and Gwoza and relocated all the ETS equipment there to keep it safe and dry during the current rainy season.
- Due to heavy winds damaging the telecommunications tower at the main radio repeater site in Maiduguri, the ETS has relocated the main radio repeater to a government television tower to ensure the continuation of security telecommunications services.
- The ETS mounted High Frequency (HF) and Very High Frequency (VHF) equipment on 8x IOM armoured vehicles which will serve in the humanitarian hubs across North-East Nigeria. This equipment will ensure that humanitarians can carry out their field activities in a safer manner and use the ETS security telecommunications services during missions.
- Between 20 and 22 June, the ETS team carried out preventive maintenance on the existing IT and security telecommunications equipment in Ngala hub and enhanced the ETS Internet coverage inside the hub.
- From 28 until 30 June, the ETS has conducted maintenance activities on the existing ETS equipment and infrastructure deployed in the humanitarian hub in Dikwa to ensure a high quality of communications services. In addition, the ETS delivered training on standard security telecommunications procedures to 16 humanitarians from nine organisations.
- The ETS is supporting the hub managers in all the operational humanitarian hubs with 1x satellite phone with Push-to-Talk functionality and 2x VHF handheld radios per location until IOM, the lead agency of the humanitarian hubs, has its own communications equipment. With this equipment, the ETS can also provide efficient remote user and the common Un Department of Safety and Security (UNDSS) Communications Centre (COMCEN) can get timely security situation updates.
- The ETS has created a pool of 5x Push-To-Talk satellite devices available to support any field mission of hubs' establishment partners. To request them, please email: [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org).

## Planned Response

- The ETS plans to install an additional satellite terminal at the humanitarian hub in Maiduguri, which will increase current capacity and will, at the same time, be a back-up Internet solution.
- As part of the preparedness component of the ETS project in North-East Nigeria, the ETS is planning an emergency preparedness mission in August. The ETS will engage with partners on the ground, including UN agencies and NGOs, as well as with government entities involved in emergency response activities.



## Challenges

- The delay in the recruitment of radio operators by UNDSS / UN Development Programme (UNDP) remains a challenge as the COMCENs deployed by the ETS in the field hubs in Bama, Banki, Damasak, Dikwa, Gwoza and Monguno are not yet operational. Out of the required 26 radio operators for the COMCENs in Borno and Yobe states only seven are already onboard.

## Funding

- The ETS requires US\$5.5 million to carry out its project until the end of 2018. The ETS is currently 29% funded.

## Meetings

- The next Joint Global ETC teleconference covering Nigeria, Democratic Republic of Congo and Central African Republic operations will be held on 11 July.

## Information

- ETS Nigeria information can be found on: [www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)
- The latest ETS Services map can be found here: [https://www.etcluster.org/sites/default/files/documents/NGA ETS Services A3L 20180606 0.pdf](https://www.etcluster.org/sites/default/files/documents/NGA%20ETS%20Services%20A3L%2020180606%200.pdf)

## Key ETS Contacts

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## Acronyms

COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
ETS	Emergency Telecommunications Sector
HF	High Frequency
IDP	Internally Displaced Person
IOM	International Organisation for Migration
ISP	Internet Service Provider
IT	Information Technology



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NGO	Non-Governmental Organisation
PBIED	Person-Borne Improvised Explosive Device
SCoH	State Commissioner of Health
UN	United Nations
UNDP	UN Development Programme
UNDSS	UN Department of Safety and Security
VHF	Very High Frequency
WFP	UN World Food Programme

**All information related to ETC operations can be found on the ETC website: [www.ETCluster.org](http://www.ETCluster.org)**

**For more information, or to be added or deleted from the mailing list, please contact: [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)**