

## Nigeria – Crisis

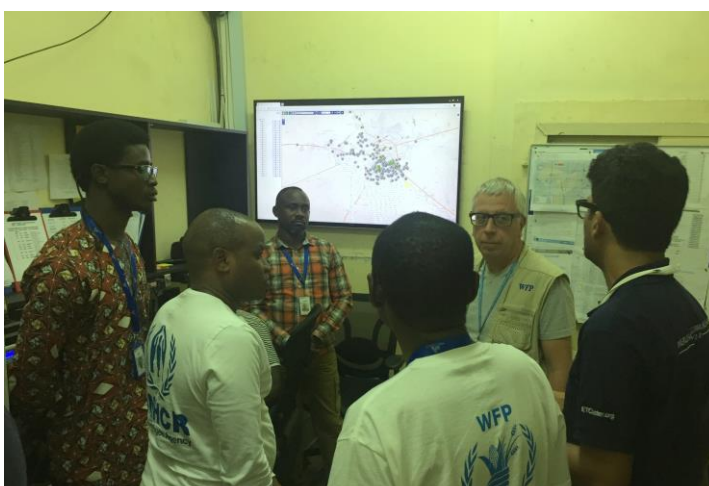
### ETS Situation Report #25

Reporting period 1/11/18 to 30/11/18

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS SitReps are issued monthly.

### Highlights

- As part of the future of security telecommunications project, the ETS hosted a Telecommunications Security Standards (TESS) mission to review the Emergency Communications Systems (ECS) in place in North-East Nigeria.
- The ETS continues to provide vital communications services in 9x common operational areas across Borno and Yobe states to enable an efficient humanitarian response. Up until the end of November, over 2,400 humanitarians from more than 100 organisations have used the ETS Internet services deployed at the 8x humanitarian hubs, namely in Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno and Ngala.



TESS delegation visiting the common COMCEN in Maiduguri.  
Photo: WFP/ Erika Iglesias

### Situation Overview

More than 1.81 million people are internally displaced across the three northeast states of Adamawa, Borno and Yobe, according to the International Organization for Migration (IOM) Displacement Tracking Matrix (DTM) Round XXV. All states, except for Yobe, witnessed an increase in the number of Internally Displaced People (IDPs). Borno, which remains the most-affected state by the conflict, hosts the highest number of IDPs (1,475,605 individuals).

Humanitarian actors continue to respond to ongoing cholera outbreaks in North-East Nigeria. As of 6 November, Borno authorities had reported approximately 5,800 suspected cholera cases and 73 related



deaths, Adawama authorities had reported approximately 2,700 suspected cholera cases and 41 related deaths, and Yobe authorities had reported nearly 1,800 suspected cases and 61 related deaths.

## **ETS Response**

- The ETS Nigeria hosted a TESS mission from 6 to 10 November to review the United Nations (UN) and Non-Governmental Organisations (NGO) ECS -connectivity, applications and procedures- in place. The delegation comprised the TESS Project Manager, a service delivery Information and Communications Technology (ICT) Officer from the UN High Commissioner for Refugees (UNHCR) and the head of WFP IT/ ETS in Nigeria. During the five-day mission in North-East Nigeria, discussions were held with key stakeholders, such as the UN Department of Safety and Security (UNDSS), the Area Security Management Team (ASMT) and with representatives from over 12 humanitarian organisations part of the ETS local Working Group in Maiduguri. To complement this, the delegation visited Dikwa and Ngala humanitarian hubs to evaluate the ECS in remote field locations.
- The erection of a new 36-metre telecommunications tower in replacement of the one damaged in June 2018 was completed in Maiduguri. In addition, the ETS restored the radio repeater site at the Red Roof by installing a VHF radio repeater, which enhanced the coverage of the VHF radio services in Maiduguri metropolitan area.
- Throughout November, 13x radio operators have been deployed to the Communications Centres (COMCEN) established by the ETS in the humanitarian hubs across North-East Nigeria. Staffed COMCENs in remote locations maximize the safety and security of the humanitarians on the ground by constantly monitoring the communications network and tracking humanitarians' movements.
- The ETS conducted maintenance and support missions in Banki and Ngala to ensure that the ETS communications services provided to the entire humanitarian community at the hubs are fully operational. In addition, the ETS supported UNDSS in the delivery of the security telecommunications procedures module to 26 humanitarians from nine organisations during the Safe and Secure Approaches in Field Environments (SSAFE) training held in Maiduguri in the last week of November.

## **Planned Response**

- Giving the increasing demand of communications services in remote field locations as humanitarian organisations are expanding their footprint across North-East Nigeria, the ETS is working on increasing the Internet bandwidth at the hubs to meet the needs of the humanitarian community.
- Following the recommendations from the TESS mission, a plan was finalised to further strengthen the ECS in North-East Nigeria. Additional staff are being identified to join the ETS team and implement this plan in the coming months.

## **Funding**

- The ETS operation in Nigeria is currently 44 percent funded.



## Meetings

- The next Joint Global ETC teleconference covering Bangladesh, Nigeria, Democratic Republic of Congo and Central African Republic operations will be held on 09 January.

## Information

- ETS Nigeria information can be found on: [www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)
- The latest ETS Dashboard displaying where ETS services are available and planned can be found here: [www.etcluster.org/document/ets-nigeria-dashboard-november-2018](http://www.etcluster.org/document/ets-nigeria-dashboard-november-2018)

## Key ETS Contacts

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## Acronyms

ASMT	Area Security Management Team
COMCEN	Communications Centre
DTM	Displacement Tracking Matrix
ECS	Emergency Communications System
ETC	Emergency Telecommunications Cluster
ETS	Emergency Telecommunications Sector
IDP	Internally Displaced People
IOM	International Organisation for Migration
ICT	Information and Communications Technology
IT	Information Technology
NGO	Non-Governmental Organisation
SSAFE	Safe and Secure Approaches in Field Environments
TESS	Telecommunications Security Standards
UN	United Nations
UNDSS	UN Department of Safety and Security
UNHCR	UN High Commissioner for Refugees
VHF	Very High Frequency



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All information related to ETC operations can be found on the ETC website: [www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact: [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)