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CALL CENTRE
launched on 16
February 2020. Named
Tawasul, meaning
'dialogue' in Arabic




Libya's National Centre for
Disease Control (NCDC)
requested the call centre be
used as the **NATIONAL
COVID-19 HOTLINE**



With thanks to funding
from ETC partner,
**GOVERNMENT OF
LUXEMBOURG**

To date, the ETS-managed
COVID-19 hotline has:

COVID-19 CALL CENTRE
Tripoli



Key
Operational ETS
services