etc
EMERGENCY TELECOMMUNICATIONS CLUSTER

SOUTH SUDAN
2011 · 2017

SOUTH SUDAN

2011

- INTERNET CONNECTIVITY
- SECURITY COMMUNICATIONS
- COORDINATION SERVICES

2017

Following the country's independence in 2011, the Emergency Telecommunications Cluster (ETC) was activated in South Sudan, under the leadership of the World Food Programme (WFP), to provide security communications, internet connectivity and coordination services to the humanitarian community.

In March 2017, after nearly six years of continuous support and establishment of reliable, low-cost and long-term solutions, the ETC was officially demobilized.

The country continues facing severe food insecurity and limited commercial service providers. The South Sudan ICT Working Group will meet regularly to discuss and coordinate humanitarian ICT activities and ensure the long-term shared ICT services solutions put in place by the ETC will remain suitable for humanitarians. The ETC will continue to monitor the situation and respond if extra services are required.

ACHIEVEMENTS

ETC RESPONSE SOLUTION

FIRST EVER DEPLOYMENT

NOW BOTH KEY TECHNOLOGIES - EMERGENCY.LU AND ERICSSON'S WIDER - CONTINUE TO BE USED IN OPERATIONS

INTERNET CONNECTIVITY DELIVERED

5,000+ HUMANITARIAN USERS

200+ ORGANISATIONS

6+ YEARS

INTRODUCTION OF THE DIGITAL MOBILE RADIO (DMR) SYSTEM

OFFERING HUMANITARIANS ENHANCED SECURITY FEATURES

- GLOBAL POSITIONING SYSTEM (GPS) TRACKING
- CLOSED GROUP CALLS
- TEXT MESSAGING
- DIRECT DIALLING

HISP
HUMANITARIAN INTERNET SUPPORT PROJECT

IMPLEMENTED IN
- AWEIL
- MALAKAL
- BOR
- BENTIU
- MINGKAMAN

SERVING

65 HUMANITARIAN ORGANIZATIONS

720+ USERS

HUMANITARIANS TRAINED

ON SECURITY TELECOMMUNICATIONS (RADIO)

12,000+

THE ETC USED LONG-TERM SUSTAINABLE SOLAR ENERGY SOLUTIONS

TO POWER IT AND SECURITY TELECOMMUNICATIONS EQUIPMENT DEPLOYED IN REMOTE LOCATIONS

STATISTICS

SHARED COMMUNICATIONS SERVICES

PROVIDED AT

23 SITES

20 STAND-BY PARTNERS

FROM

6 ORGANISATIONS DEPLOYED

ETC THANKS ALL ITS PARTNERS

UNDER THE GLOBAL LEADERSHIP OF
WFP World Food Programme
wfp.org

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