

IRAQ

OPERATION OVERVIEW



TYPE OF EMERGENCY:

CONFLICT

ETC ACTIVE SINCE:

2014

SITUATION OVERVIEW:

The surge in violence between armed groups and government forces has resulted to over 3 million internally displaced persons (IDPs) across Iraq and left more than 11 million in need of humanitarian assistance.

The ETC in Iraq was activated in August 2014 in response to the deteriorating security situation in the country. Since then, under the leadership of the World Food Programme (WFP), the ETC has been delivering vital communications services to the entire response community on the ground, including its partners, UN agencies, NGOs and other humanitarian organisations.



KEY DATA



NUMBER OF SITES

21



SERVICES PROVIDED

- Internet Connectivity
- Security telecommunications (Radio)
- Radio training
- Coordination
- Information Management
- Services for Communities (S4C)
- Information Management



TRAININGS CONDUCTED

- Let's Comm technical training



NUMBER OF HUMANITARIANS SERVED (SINCE 1 JAN 2017)

250+



FUNDING STATUS

- The ETC in Iraq is appealing for US\$2.7 million to carry out its activities in 2017.
- US\$2.3 million has been received so far.



PLANNED ACTIVITIES

- The ETC plans to roll out Services for Communities projects in more camps to support affected communities.



CHALLENGES

- Access to new IDP camps in Mosul area.
- The security situation remains volatile.

RESPONSE

- The ETC continues to provide shared communications services (Internet and security telecommunications) to the humanitarian community in 21x sites across the Kurdistan Region of Iraq and Ninewa governorate as part of the Mosul response.
- In 2017, the ETC has trained 80 humanitarians on the use of handheld radios to ensure security telecommunications services are efficiently used in volatile areas.
- The ETC is deploying a locally-developed Internet connectivity solution in areas where humanitarian movements are restricted. With the implementation of this solution, the ETC will be able to provide faster and more effective support in hard-to-reach areas.
- The ETC has expanded Internet services to the Community Centre in Arbat camp to support WFP's Tech for Food pilot. Under this pilot, Syrian refugees are trained on basic technology skills and English language.
- As part of the Services for Communities (S4C) project in Domiz camp to provide Internet services to affected communities to access critical information, 2204 vouchers haven been used in 2017.

PLANNED ACTIVITIES

- The ETC plans to roll out additional S4C projects to enable affected communities to access the Internet in refugees / IDP camps following comprehensive assessments.
- The ETC will assess Nargizlia to evaluate the deployment of Internet connectivity and security telecommunications services,
- Following a decision from the UN Country Team, the Communications Centres (COMCEN) currently managed by the ETC will be handed over to UNDSS by the end of February 2018.
- Evaluate the expansion of ETC services to humanitarians in common operational areas in Anbar, Ninewa, and Salah al Din governorates as retaken areas become accessible.

CHALLENGES:

- Access to new priority areas to support the Mosul response is a major challenge.
- The security situation remains volatile across the country. Movements of humanitarian aid workers are restricted.

THE GLOBAL ETC IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:



World Food Programme



UNDER THE LEADERSHIP OF



CONTACT INFORMATION

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