



ETC was activated on
1 APRIL 2015



Services provided in:
11
SITES



The ETS is **42%**
funded of
US\$3.6 MILLION
required in 2020

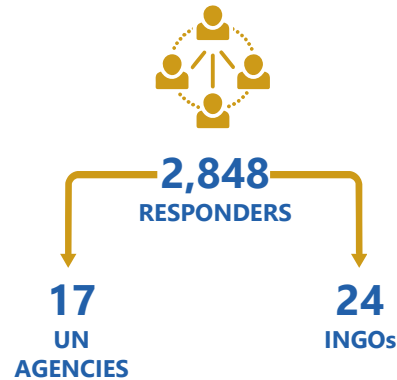


7
SOCs
being maintained



Type of emergency:
CONFLICT

The ETC in Yemen
is providing Internet connectivity & security
communications services to:



2,699
calls resolved by ETC
Helpdesk since 1
January



82%
user satisfaction rate of
ETC services in 2019



Planned
ETC services



Provided
ETC services



COVID-19 HOTLINES

ETC will support Ministry of Public Health and Population to upgrade/set up hotlines



CONNECTIVITY

provided in quarantine units in Aden and isolation apartments in Sana'a