



Services provided in:

9
COMMON OPERATIONAL AREAS



Estimated budget for 2020:
USD 3.6 MILLION in 2020



8
SOCs
being maintained



Type of emergency:
CONFLICT

The ETC in Yemen is providing Internet connectivity & security communications services to:



2,848
RESPONDERS

17
UN AGENCIES

24
INGOs



ETC was activated on
1 APRIL 2015



82%
user satisfaction rate of
ETC services in 2019



1 inter-agency
capacity building
session planned



689 number of calls
resolved by ETC
Helpdesks



COMMON FEEDBACK MECHANISM
Sana'a