YEMEN • CONFLICT
August 2020

The ETC in Yemen is providing Internet connectivity & security communications services to:

- **2,452 RESPONDERS**: (661 users of internet connectivity)
- **24 INGOs**
- **17 UN AGENCIES**

**Services provided in:**
- **11 SITES**

**Type of emergency:**
- **CONFLICT**

- The ETC was activated on **1 APRIL 2015**
- The ETS is fully funded to meet its requirements in 2020
- **8 SOCs** being maintained

**COVID-19 HOTLINES**
- ETC will support Ministry of Public Health and Population to upgrade/set up 2x hotlines in Sana’a and Aden

**CONNECTIVITY**
- provided in quarantine units in Aden and isolation apartments in Sana’a

**10,905 calls resolved by ETC Helpdesk since 1 January**

**Online ETC training sessions planned**

**41 partner and donor organisations are supporting the ETC in Yemen**

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