

Yemen – Conflict

ETC Situation Report #60

Reporting period 01/09/2021 to 30/09/2021

ETC Yemen Situation Reports are issued monthly. The next report will be issued on or around 31/10/2021.

Highlights

- In September the ETC provided data connectivity to 660 humanitarians across 16 sites in Yemen.
- Security communications services were also provided to a total of 2,499 responders supported by eight UNDSS-managed Security Operation Centres (SOCs) across the country.
- The ETC is overseeing the delivery of shipments and will supervise the installation of equipment for three WHO-funded IT projects. The delivery of the equipment to the project locations is expected to begin on 29 September.
- On 16 September, the ETC conducted a field visit to the UN site in Al Mukalla to check on telecommunications equipment. During the visit, the ETC resolved issues with the site's connection coverage. In addition, preventive maintenance and training sessions were held to familiarize Security Operations Center (SOC) radio operators with relevant technical and operational aspects of SOCs.



The ETC oversees implementation of three WHO-funded IT projects in Aden, which the cluster will support with communications services.

Photo: WFP/ETC

ETC Activities

Internet connectivity

- In response to a request from the Ministry of Telecommunications and Information Technology (MoTIT), the ETC conducted a field visit to the UN site in Al Mukalla to check on telecommunications equipment and resolve site connection coverage issues.

The ETC is providing technical support for the implementation of three WHO-funded IT projects. These projects will provide IT equipment to enable the delivery of distance learning at Ameen Nasher Higher Institute of Health

Science and Aden University, and to support the operations of the Aden Ministry of Public Health and Population (MOPHP). The delivery of the equipment to the project sites is scheduled to begin on 29 September.

- The ETC conducted a technical assessment for the expansion of ETC connectivity to three new guest houses that are part of a new UN common accommodation facility managed by WFP in Sana'a.
- On 15 September, the ETC team in Aden conducted a joint mission to assess the IT infrastructure at the Al-Turbah UN site to support efforts to improve the quality of the service.
- Following the activation of a new Action Contre La Faim (ACF) site in Sana'a and a WFP common office in Ibb, the ETC has set up network management devices that will enable remote monitoring and management of the network.

Capacity building

- Maher Qassem from the ETC team in Aden participated in Global ETC's *Let's Comm* training course, launched on 17 August in collaboration with the Government of Luxembourg. The course provides the knowledge and skills to install, maintain, troubleshoot, and administer a radio-based Security Communication System (SCS) in compliance with UN standards.

User support

- In August, the ETC helpdesk received and resolved 1,087 user requests.

Communications equipment

- The ETC is awaiting approval from the national authorities to use UNHAS facilities for a shipment containing equipment for the new UNDSS-managed Security Operations Centre (SOC) in Marib.

Planned activities

Internet connectivity

- Since April 2021, the ETC has been providing data connectivity services at Aden International Airport to all passengers, including humanitarian responders and commercial passengers. In the next step of the project, the service will be handed over to the Ministry of Telecommunications and Information Technology (MoTiT) who will confirm the official launch date.
- On 6 September, the ETC team met with the management of Save the Children (STC) in Sana'a to discuss the provision of ETC services and how the ETC can work within its mandate to support their operations.
- Following an expression of interest by Save the Children (STC), the ETC is assessing their proposal to host the ETC INGO site in Sana'a.

Security communications

- The ETC is planning to assist NYCMedics to set up VHF network communications for 20 ambulances and four hospitals in Aden. The project will be funded by NYCMedics. The ETC team is researching options to purchase a telecommunications tower on the local market before submitting the final assessment to NYCMedics.



COVID-19 response

- The ETC is engaging with WHO and the Ministry of Public Health and Population (MoPHP) to assist in setting up two COVID-19 hotlines in the North and South of the country – in Aden and Sana’a. The Memorandum of Understanding (MoUs) have been signed by WHO and WFP and are pending the signature of the Ministries of Health in Sana’a and Aden.

Recruitment

- A national Emergency Operation Center (EOC) in WFP position is under recruitment in Sana’a.

Funding

- In 2021, the ETC has received a total of US\$2,717,994 out of the required US\$3.3 million. The ETC in Yemen is therefore 82.4% funded to carry out activities in 2021.
- Out of the total funds received, US\$848,021 was received from the Yemen Humanitarian Fund (YHF), US\$1,021,952 from the Central Emergency Relief Fund (CERF), and US\$848,021 from the Government of Canada.
- The ETC has submitted the projected funding proposal to World Food Programme (WFP) for 2022.

Meetings

- The next Global ETC Joint teleconference will take place on **13 October 2021**.

Information

- All information on the ETC response in Yemen, including the latest infographic can be found [here](#).
- For further information or to contact the team on the ground, please email Yemen.ETC@wfp.org

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