

Yemen – Conflict

ETC Situation Report #58

Reporting period 01/07/2021 to 31/07/2021

ETC Yemen Situation Reports are issued monthly. The next report will be issued on or around 31/08/2021.

Highlights

- In July, the ETC provided critical Internet connectivity to 618 humanitarian across 13 sites in Yemen, and communications services – including security telecommunications – to a total of 2,359 responders supported by eight UNDSS-managed Security Operations Centres (SOCs) across the country.
- ETC Internet connectivity services have been activated in the Action Contre La Faim (ACF)-hosted INGO site in Sana’a and launched at the reopening of the site.
- The expansion of ETC Internet connectivity services to the new World Health Organization (WHO) guesthouse in Aden has been successfully completed.



The ETC team meets with Action Against Hunger (ACF) to launch the reopening of the INGO site in Sana’a.

Photo: WFP/ETC

ETC Activities

Internet connectivity services

- The ETC has established Internet connectivity services in the Action Contre La Faim (ACF)-hosted INGO site in Sana’a. On 13 July, the ETC team met with ACF management to launch the reopening of the site.
- The expansion of ETC Internet connectivity services to the new World Health Organization (WHO) guesthouse in Aden has been successfully completed.
- The ETC installed five new switches at the United Nations Common Accommodation Facility (UNCAF) in Sana’a to replace the faulty ones damaged by lightning, to restore and improve connectivity services.
- In response to a request from Première Urgence - Aide Medicale International (PUAMI), the ETC successfully relocated their VSAT station in Mocha to their new office.

- In response to a request from NYCMedics, the ETC has completed the technical assessment to set up VHF radio network communications services for 20 ambulances in four hospitals in Aden. The project will be funded by NYCMedics.
- On 14 July, the ETC team in Aden met with the Ministry of Telecommunications and Information Technology (MoTIT) to discuss the official launch and handover of the ETC project for community that will provide connectivity to all passengers – including humanitarian responders and commercial passengers – at Aden International airport.

Capacity building

- A joint ETC/UNDSS mission was successfully conducted to Al Mukalla from 26 June–10 July. The mission objective was to build the technical capacity of radio operators and ensure the security of the humanitarian operations and personnel.
- In coordination with partners, the ETC is revising its training plan to align with new COVID-19 protocols.

User support

- The ETC has streamlined network devices in the UN site in Al-Mokha for better management of ETC bandwidth.
- In July, the ETC helpdesk received and resolved 1,129 user requests.

Communications equipment shipping

- The Evacuation and Humanitarian Operations Committee (EHOC) has approved the importation of the ETC shipment from Djibouti to Aden that will support IT three projects in Yemen, funded by WHO.
- The ETC shipment from Djibouti to Aden containing equipment for the new UNDSS-managed Security Operations Centre (SOC) in Marib is in progress, awaiting approval from the national authorities to use UNHAS facilities for the shipment.

Planned activities

- In response to increased user demand, the ETC is planning to support the opening of a new site for INGOs in Al Hudaydah, hosted by Islamic Relief. The Memorandum of Understanding (MoU) has been finalized.
- The ETC is planning to provide services at a new UN site in Ibb in response to increased user demand. The site is expecting to provide connectivity services and user support to UN agencies based in Ibb, as well as those on mission.
- As requested by the International Organization for Migration (IOM), the ETC is developing a technical proposal to upgrade the solar power system supporting connectivity services at the UN hub in Marib.
- The ETC is engaging with WHO and the Ministry of Public Health and Population (MOPHP) to assist in setting up two COVID-19 hotlines in the North and South of the country – in Aden and Sana'a. The Memorandum of Understanding (MOU) and agreement has been finalized.



- The ETC in Sana'a met with UNDP to plan for improvements to be made to ETC connectivity services in the UN site in Al Mukalla.
- In response to a request from the Norwegian Refugee Council (NRC), the ETC has assessed the project requirements to improve connectivity services in the '90 district' in Aden, where NRC are based. The project will immediately benefit four INGOs – Médecins Sans Frontières (MSF), CARE International, NRC, and ZOA International – and may enable other organizations to move into the area.
- The ETC is assessing the feasibility of supporting the opening of a new site for UN agencies based in Sa'ada, North-Western Yemen.

Funding

- In 2021, the ETC has received a total of US\$2,717,994 out of the required US\$3.3 million. The ETC in Yemen is therefore 82.4% funded to carry out activities in 2021.
- Out of the total funds received, US\$848,021 was from the Yemen Humanitarian Fund (YHF), US\$1,021,952 from the Central Emergency Relief Fund (CERF), and US\$848,021 from Canada.

Meetings

- The next Global ETC Joint teleconference will take place on **15 September 2021**.

Information

- All information on the ETC response in Yemen, including the latest infographic can be found [here](#).
- For further information or to contact the team on the ground, please email Yemen.ETC@wfp.org

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