

# Ukraine Conflict

2023



## Operation overview

The conflict crisis in Ukraine has forced more than ten million people to flee their homes and 17.6 million are left in need of humanitarian assistance. In 2023, hostilities continue in the east and south of the country, taking a heavy toll on civilians living close to the front line. After obtaining the approvals and licenses for establishment of radio security communications, the ETC is deploying secure networks and back-up connectivity for humanitarians in Ukraine.

**5 SITES** provided with ETC services in **DNIPRO, LVIV, KYIV, ODESA** and **KRAMATORSK**

**1 UNDSS SECURITY INFORMATION OPERATION CENTRES (SIOC)** supported by the ETC in **KYIV** and 1 backup **SOC** in **LVIV**

**64% FUNDED** IN 2023 out of required **US\$1.4 MILLION**

ETC was activated on **03 MARCH 2022**



## Communication for responders

ETC services are provided in six areas: Kyiv, Dnipro, Odesa, Lviv, Mukachevo, and Kramatorsk. These communications services enable responders to work, stay safe in the field, and communicate with colleagues.

**Data connectivity** – 310 humanitarians from 14 UN agencies and I/NGOs are using ETC data connectivity services in Odesa, Dnipro, and Lviv. The cluster also received equipment from partner Cisco to strengthen the cyber security of the provided data services.

**Security communications** – The UNDSS Security Information Operations Centre (SIOC) and back-up SOC in Lviv is supported by the ETC in Kyiv. Four VHF radio networks are deployed for security communications in Kyiv, Dnipro, Odesa, and Kramatorsk, which are all remotely connected to the SIOC.

**Capacity building** – As part of a large-scale capacity building exercise, 554 UN personnel have been trained in using radios to boost technical skills on security communications systems in Kyiv, Odesa, Dnipro, and Lviv.

**User support, coordination, and information management** – ETC helpdesk services are provided in four locations. The ETC also provides coordination of ICT activities based in Kyiv, and shares operational information to support decision-making.



## ETC objectives in 2023

In 2023, the ETC continues to support humanitarians with effective communications services. The cluster is carrying out activities to:

- Harness an engaged partnership network that provides outstanding ICT coordination, access to operational information, and support to enable better service delivery at the local level.
- Ensure personnel, processes, and technology solutions are ready to deploy and provide secure communication services, as well as support local response capacities to deliver coordination and operational services in humanitarian crises.
- Enable relevant and localized communication services to empower under-connected communities with the ability to communicate and access information.

**Partner and donor organizations supporting the ETC in Ukraine:** Cisco, Ericsson Response, ICANN, the Government of Luxembourg, Tableau, OCHA, USAID BHA

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