The ETC in Syria is providing Internet connectivity & security communications services to:

- **500 RESPONDERS**
- **14 UNITED NATIONS AGENCIES**
- **1 INTER-GOVERNMENTAL AGENCY**

**Type of emergency:** CONFLICT

**Services provided in:** 13 COMMON OPERATIONAL AREAS

**Estimated budget for 2020:** USD 1 MILLION in 2020

**Security Operation Centres (SOC) supported:** 6

**ETC was activated in:** JANUARY 2013

**User satisfaction rate:** 85.5%

ETC on standby to help set up:

- **4 DEDICATED COVID-19 CALL CENTRES**

Partner and donor organizations supporting the ETC in Syria: OCHA, UNDSS, UNHCR, UNICEF, WFP

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