

## Republic of South Sudan (RoSS)

### ETC Situation Report #41

Reporting period 31/03/14 to 06/04/14

**Author:** Tassilo Teppert, World Food Programme

### Highlights

- On 02/04/2014, the ETC expanded internet connectivity in Mingkaman, providing internet access to humanitarian organizations located outside the humanitarian hub.
- The provision of internet services in Nimule, Juba-UN House and Malakal was extended until October 2014 while internet connectivity in Bor will continue through July 2014.

### Cluster Responsibilities

- WFP is leading ETC activities in RoSS with responsibility for coordination, implementation and overall operational support for common ICT services.

### Achievements

- On 02/04/2014, the ETC expanded internet connectivity in Mingkaman, providing internet access to humanitarian organizations located outside the premises of the humanitarian hub. Organizations provided with internet access include Save the Children, Oxfam, ICRC, NRC, IRC and IMC, amounting to approximately 80 to 100 on-site users.
- The provision of internet access has been renewed until July 2014 in Bor whereas connectivity in Nimule, Juba-UN House and Malakal was extended until October 2014. Bandwidth was increased in Bor and Nimule to provide faster internet for humanitarian organizations based there.
- The ETC continues to programme radios and allocate call signs to all NGOs and UN Agencies in South Sudan. This makes it easier for humanitarian workers to communicate and improves security in the field.
- Currently, there are eight sites in South Sudan being provided with ETC internet connectivity.

### Challenges and Gaps

- Procurement of IT and communication equipment continues to be a challenge, mainly because of delays connected to the volatile security situation and limited in-country availability of suitable supplies.



---

## Planned Activities

- A solar kit is scheduled to be installed in Mingkaman in the week of 07/04/2014 to ensure uninterrupted internet access for the humanitarian community based outside the humanitarian hub.
- Assessment missions to locations in Unity State are planned prior to the deployment and installation of newly arrived internet connectivity kits.

## Meetings

- The next Local ETC meeting will be held on 10/04/14.
- The next Global ETC teleconference will be held on 14/04/14.

All information related to ETC operations can be found on the ICT Emergency website:  
[www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact:  
[SouthSudan.ETC@wfp.org](mailto:SouthSudan.ETC@wfp.org)

## Acronyms

ACTED	Agency for Technical Cooperation and Development
ETC	Emergency Telecommunications Cluster
ICRC	International Committee of the Red Cross
ICT	Information and Communications Technology
IRC	International Rescue Committee
IMC	International Medical Corps
NGO	Non-Governmental Organization
NRC	Norwegian Refugee Council
RoSS	Republic of South Sudan
UN	United Nations
UNHCR	Office of the United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
UNMISS	United Nations Mission in South Sudan
WFP	World Food Programme



## ETC Services in South Sudan

CITY	STATE	LOCATION	ETC PARTNERS	SERVICES	REPEATER CHANNELS
Abyei	Abyei	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	14
Aweil	Northern Bahr el Ghazal	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>ICT Help Desk</li> </ul>	11, 13
Bentiu (Rubkona)	Unity	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>	
Bor	Jonglei	UNMISS	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> </ul>	
Juba	Central Equatoria	UNMISS - Tomping, UN House	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>Coordination &amp; Logistics Hub</li> <li>ICT Help Desk</li> <li>Information Management</li> <li>Radio Training</li> </ul>	1,2,6,7,8,9,12,13,14,15
Kapoeta	Eastern Equatoria	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> <li>ICT Help Desk</li> </ul>	10,13
Kaya	Upper Nile	UNHCR	UNHCR, UNICEF, WFP	<ul style="list-style-type: none"> <li>Radio communications</li> </ul>	13
Kwajok	Warrap	UNHCR	UNHCR	<ul style="list-style-type: none"> <li>Radio communications</li> </ul>	3, 14
Maban	Upper Nile	UNHCR	UNHCR, WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	3, 9
Malakal	Upper Nile	UNMISS	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>ICT Help Desk</li> </ul>	
Mingkaman	Lakes	ACTED	Emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio Communications</li> </ul>	9
Nimule	Eastern Equatoria	UNHCR	UNHCR	<ul style="list-style-type: none"> <li>Internet Connectivity</li> <li>Radio Communications</li> </ul>	
Rumbek	Lakes	WFP	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	10, 11, 13
Torit	Eastern Equatoria	UNMISS	WFP	<ul style="list-style-type: none"> <li>Internet connectivity</li> <li>Radio communications</li> </ul>	10, 12



---

Wau	Western Bahr El Ghazal	WFP	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li><li>• ICT Help Desk</li></ul>	3, 6, 11, 15
Wunrok	Warrap	WFP	WFP	<ul style="list-style-type: none"><li>• Internet connectivity</li><li>• Radio communications</li></ul>	8, 15
Yambio	Western Equatoria	UNICEF	UNICEF/WFP	<ul style="list-style-type: none"><li>• Radio communications</li></ul>	6, 7, 9
Yida	Unity State	UNHCR	UNHCR	<ul style="list-style-type: none"><li>• Radio communications</li></ul>	3, 13