

Mozambique – Cyclone Idai

ETC Situation Report #9

Reporting period 07/04/19 to 10/04/19

ETC Mozambique SitReps are distributed every three days. The next report will be issued on or around 14/04/19.

Highlights

- The ETC together with the Communicating with Disaster Affected Communities (CDAC) Network conducted a technical assessment at Radio Nhamatanda and a focus group discussion to determine the information needs of the affected community.
- Critical Emergency Telecommunications Cluster (ETC) equipment, including satellite terminals, was finally released from customs and arrived on the ground in Beira.
- To date, 1,312 humanitarians are registered to access ETC Internet connectivity to enable them to do their work.
- The ETC continues to provide connectivity in the Emergency Operations Centre (EOC) and 14x additional sites in Beira, as well as in two forward operations bases in Matarara and Buzi to support the increasing humanitarian response.
- The ETC has so far received US\$600,000 meaning it is 50% funded. It requires US\$1.2 million to provide critical communications services in up to four EOCs for six months along with a number of connection sites for accommodation centres, health centres, distribution points and humanitarian hubs.



The ETC and CDAC conduct a technical assessment at Radio Nhamatanda.

Photo credit: WFP/ Suzanne Fenton

Situation Overview

As of 7 April, the official death toll is 602 people. The number of houses recorded as destroyed or damaged, meanwhile, increased to 239,682, including 111,163 houses totally destroyed, 112,735 partially destroyed, and 15,784 flooded. There has also been an increase in women-headed households following Cyclone Idai but exact numbers have not been confirmed.

Cholera is still a risk in Mozambique with around 4,000 cases now confirmed, with eight deaths, the majority of which are in Beira.

Response

- The new ETC Coordinator has joined the operation and received a handover from the outgoing coordinator.
- The ETC including partners Ericsson Response and the Government of Luxembourg and CDAC conducted a technical assessment at Radio Nhamatanda in Nhamatanda to determine whether any rehabilitation is required. The team also conducted a focus group discussion with the affected community in an accommodation centre to assess their current means of communication and information needs.
 - NetHope distributed LuminAID solar lanterns to Radio Nhamatanda staff.
- Since the start of the ETC response to Cyclone Idai, 1,312 humanitarian workers are registered to access ETC Internet connectivity services to conduct their lifesaving work effectively.
 - The ETC is using a local Internet Service Provider (ISP) to provide 100Mbps fibre connection at the EOC in Beira airport.
 - ETC partners Ericsson Response, Government of Luxembourg and Télécoms Sans Frontières (TSF) continue to provide vital communications equipment and connectivity services. A NetHope team member has arrived to take over the role of NGO Coordinator for the ETC.
 - The EU Civil Protection Mechanism also provided two staff and equipment to support ETC activities.
 - Since the ETC activated the Crisis Connectivity Charter to support humanitarian communications in Mozambique, satellite industry companies, Eutelsat SA, Inmarsat and SES are providing services.
- The ETC is providing Internet connectivity to responders in 14x additional sites:
 - Catholic Relief Services (CRS) office, World Food Programme (WFP) office, WFP warehouse, World Central Kitchen, National Institute of Disaster Management (INGC) in Beira airport, DHL office in Beira airport, Samaritan's Purse office, THW camp in Nhangau village, World Health Organisation (WHO) office, 2x Médecins Sans Frontières (MSF) cholera treatment units (CTU) in Chingussura and Macurungo, an IOM/UNICEF office in Hotel Beira Terrace, Concern Worldwide office in Beira and Esmabama office. [*deployed by Ericsson Response and Government of Luxembourg*]
 - The ETC has decommissioned the Internet service in Save the Children office as they are now connected to the local ISP.
 - ETC partner Ericsson Response returned to the CTU in Chingussura to install a solar panel to provide a reliable power supply for the Internet connection.
 - The TSF satellite terminal is still providing connectivity in the FOB in Matarara. An ETC team comprising Ericsson Response and Government of Luxembourg installed a satellite terminal and expanded the network in Buzi and established additional links around the town: Samaritan's

Purse/MSF field hospital, city centre, MSF sub-office and a humanitarian hub. Samaritan's Purse will continue to maintain the network.

- The final TSF team member will leave the operation in the coming days.
- The ETC security telecommunications specialist has conducted an assessment of the repeater site in Beira where a Communications Centre (COMCEN) will be established.
- The ETC continues to liaise closely with all responders on the ground in Beira and in the field to identify connectivity gaps to support response efforts. A comprehensive list is being maintained complete with GPS coordinates to enable the team to conduct efficient assessments of the sites on a priority basis and the deployment of connectivity where required.
- The team held an ETC Coordination meeting on 9 April at the EOC in Beira attended by Save the Children, NetHope, Ericsson Response, Government of Luxembourg, WFP drones team, Telecoms Sans Frontieres (TSF) and the Red Cross.

Services for Communities

- The ETC S4C advisor is heavily involved in the Office for the Coordination of Humanitarian Affairs (OCHA)-led Community Engagement Working Group and is participating in Protection Cluster meetings in Maputo regarding the establishment of an inter-agency call centre as a complaints and feedback mechanism.
 - ETC partner, NetHope, is providing critical mapping services of community engagement activities in Mozambique.

Planned Response

- The ETC is prioritizing its activities and plans to conduct missions to install equipment to provide connectivity services to humanitarians in FOBs in Nhamatanda (with a link to Mutichira), Grudja and Dombe.
- The IT Emergency Coordinator is based in the capital, Maputo and continues to collaborate closely with the National Institute of Communications in Mozambique (INCM) to facilitate importation of telecommunications equipment urgently needed in the affected area.

Challenges

- Since the cyclone, the national electricity grid in Beira has been non-operational.

Funding

- The ETC requires US\$1.2 million for the provision of services in up to four EOCs for six months along with a number of connection sites at accommodation centres, health centres, distribution points and humanitarian



hubs. So far it is 50% per cent funded having received US\$100,000 from the Central Emergency Response Fund (CERF) and US\$500,000 from WFP's Strategic Resource Allocation Committee.

- The ETC has submitted a US\$500,000 funding proposal to local donors to fund ETC activities in the country.

Meetings

- The next Global ETC teleconference on the Cyclone Idai response in Mozambique will be held on Monday 15 April.
- The next ETC Coordination meeting will be held on Tuesday 16 April in Beira at 1700.

Information

- All the information related to the ETC response in Mozambique can be found on the dedicated emergency page on the ETC website: www.etcluster.org/emergencies/mozambique-cyclone-idai
- The latest ETC Mozambique Dashboard can be found here: <https://www.etcluster.org/document/etc-mozambique-dashboard-6-april>
- Partners that are responding in the affected areas or have relevant information on the Mozambique operation for the wider humanitarian community can share it by emailing Mozambique.ETC@wfp.org.



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Acronyms

CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
INGC	National Disaster Management Institute
UAS	Unmanned Aircraft Systems
UNHAS	United Nations Humanitarian Air Service
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: Global.ETC@wfp.org