

## **Mozambique – Cyclone Idai**

### **ETC Situation Report #8**

### **Reporting period 04/04/19 to 06/04/19**

ETC Mozambique are distributed every three days. The next report will be issued on or around 10/04/19.

### **Highlights**

- An Emergency Telecommunications Cluster (ETC) team comprising partners Ericsson Response and the Government of Luxembourg deployed a satellite terminal in the forward operating base in Buzi to support operations.
- To date, 1,161 humanitarians are registered to access ETC Internet connectivity to enable them to do their work.
- The ETC is providing connectivity in two forward operations bases in Matarara and Buzi to support the increasing humanitarian response.
- The ETC has so far received US\$600,000 meaning it is 50% funded. It requires US\$1.2 million to provide critical communications services in up to four EOCs for six months along with a number of connection sites for accommodation centres, health centres, distribution points and joint location NGOs.



ETC partners Ericsson Response and the Government of Luxembourg deploy a satellite terminal at a forward operating base in Buzi.

Photo credit: ETC

### **Situation Overview**

An oral cholera vaccination programme began in Beira on 3 April. Nearly 900,000 people in Mozambique will receive the vaccine from the global stockpile. As of 4 April, 2,094 cholera cases have been registered, including six cases from a new outbreak in Buzi in Sofala province.

The official death toll following Cyclone Idai is now 598, according to government figures. While food assistance has now been distributed to more than 562,000 people, food security remains a major concern in the long term, as more than 715,000 hectares of crops were reportedly damaged by the floods.

## Response

- Since the start of the ETC response to Cyclone Idai, 1,161 humanitarians are registered to access ETC Internet connectivity services to conduct their lifesaving work effectively.
  - The ETC is using a local Internet Service Provider (ISP) to provide 100Mbps fibre connection at the EOC in Beira airport.
  - ETC partners Ericsson Response, Government of Luxembourg and Télécoms Sans Frontières (TSF) continue to provide vital communications equipment and connectivity services. The NetHope team member holding the role of NGO Coordinator for the ETC has left the operation and will be replaced in the coming days.
  - Since the ETC activated the Crisis Connectivity Charter to support humanitarian communications in Mozambique, satellite industry companies, Eutelsat SA, Inmarsat and SES are providing services.
- The ETC is providing Internet connectivity to responders in 14x additional sites:
  - Catholic Relief Services (CRS) office, World Food Programme (WFP) office, World Central Kitchen, National Institute of Disaster Management (INGC) in Beira airport, DHL office in Beira airport, Samaritan's Purse office, THW camp in Nhangau village, World Health Organisation (WHO) office, Save the Children office, the WFP warehouse, 2x Médecins Sans Frontières (MSF) cholera treatment units (CTU) in Chingussura and Macurrungo, an IOM/UNICEF office in Hotel Beira Terrace, Concern Worldwide office in Beira. [*deployed by Ericsson Response and Government of Luxembourg*]
    - The ETC plans to provide connectivity services to humanitarians in more FOBs in Grudja and Nhamatanda/Mutichira and Dombe.
  - TSF is also providing Internet access in FOBs in Matarara and initially in Buzi. An ETC team comprising Ericsson Response and Government of Luxembourg has since installed a satellite terminal and expanded the network in Buzi and established additional links around the town: Samaritan's Purse/MSF field hospital, city centre, MSF sub-office and a humanitarian hub. Samaritan's Purse will continue to maintain the network.
  - TSF team is currently on a joint assessment with the Office for the Coordination of Humanitarian Affairs (OCHA) and COSACA (Care International, Oxfam, Save the Children) in Mutichira and is supporting the mission's connectivity needs with a BGAN for the 72-hour duration of the assessment. A potential FOB will be deployed in that location.
    - The TSF team will maintain a presence in Beira for a minimum of one week to be able to respond to potential new needs of humanitarian organisations.

- An ETC security telecommunications specialist has arrived in-country to set up a Communications Centre (COMCEN) in Beira that will also cover Buzi.
- The ETC continues to liaise closely with all responders on the ground in Beira and in the field to identify connectivity gaps to support response efforts. A comprehensive list is being maintained complete with GPS coordinates to enable the team to conduct efficient assessments of the sites on a priority basis and the deployment of connectivity where required.
- The ETC equipment that had been stuck in customs has now been cleared thanks to the support from UN Disaster Assessment and Coordination (UNDAC) and the National Disaster Management Institute (INGC) director.

### **Services for Communities**

- The ETC Services for Communities (S4C) advisor and a member of Ericsson Response conducted an assessment mission to Nhangau village to assess the feasibility of setting up a space for the community to access ETC Internet connectivity. The team consulted with the community leader to identify a space and the ETC now plans to move ahead with the project.
  - The ETC S4C advisor is heavily involved in the Office for the Coordination of Humanitarian Affairs (OCHA)-led Community Engagement Working Group and is participating in Protection Cluster meetings in Maputo regarding the establishment of an inter-agency call centre.
  - ETC partner, NetHope, is providing critical mapping services of community engagement activities and the coverage of community radios in Mozambique.

### **Planned Response**

- The ETC is planning a mission to Nhamatanda to connect the local ISP to Ericsson Response links to connect Mutichira and other locations in that area.
- The ETC S4C advisor plans to conduct further information needs assessments among affected communities in Manica and Zambezia provinces.
- The IT Emergency Coordinator is based in the capital, Maputo and continues to collaborate closely with the National Institute of Communications in Mozambique (INCM) to facilitate importation of telecommunications equipment urgently needed in the affected area.

### **Challenges**

- Since the cyclone, the national electricity grid in Beira has been non-operational.

## Funding

- The ETC requires US\$1.2 million for the provision of services in up to four EOCs for six months along with a number of connection sites at accommodation centres, health centres, distribution points and joint location NGOs. So far it is 50% per cent funded having received US\$100,000 from the Central Emergency Response Fund (CERF) and US\$500,000 from WFP's Strategic Resource Allocation Committee.
- The ETC has developed a funding proposal for donors for the remaining US\$600,000 required to fund ETC activities in the country.

## Meetings

- The next Global ETC teleconference on the Cyclone Idai response in Mozambique will be held on Monday 15 April.
- The next ETC Coordination meeting will be held on Monday 8 April in Beira. Time to be confirmed on invitation.

## Information

- All the information related to the ETC response in Mozambique can be found on the dedicated emergency page on the ETC website: [www.etcluster.org/emergencies/mozambique-cyclone-idai](http://www.etcluster.org/emergencies/mozambique-cyclone-idai)
- The latest ETC Mozambique Dashboard can be found here: <https://www.etcluster.org/document/etc-mozambique-dashboard-6-april>
- Partners that are responding in the affected areas or have relevant information on the Mozambique operation for the wider humanitarian community can share it by emailing [Mozambique.ETC@wfp.org](mailto:Mozambique.ETC@wfp.org).



## Key ETC Contacts

### [Mozambique.ETC@wfp.org](mailto:Mozambique.ETC@wfp.org)

LOCATION	NAME	TITLE	EMAIL
Beira, Mozambique	Ryan Twitney	ETC Coordinator	<a href="mailto:ryan.twitney@wfp.org">ryan.twitney@wfp.org</a>
Beira, Mozambique	Suzanne Fenton	ETC IM Officer	<a href="mailto:Suzanne.fenton@wfp.org">Suzanne.fenton@wfp.org</a>
Maputo, Mozambique	Pastor Lovo	WFP IT Emergency Coordinator	<a href="mailto:Pastor.lovo@wfp.org">Pastor.lovo@wfp.org</a>

## Acronyms

CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
INGC	National Disaster Management Institute
UAS	Unmanned Aircraft Systems
UNHAS	United Nations Humanitarian Air Service
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: [www.ETCluster.org](http://www.ETCluster.org)

For more information, or to be added or deleted from the mailing list, please contact: [Global.ETC@wfp.org](mailto:Global.ETC@wfp.org)