

Mozambique – Cyclone Idai

ETC Situation Report #10

Reporting period 11/04/19 to 14/04/19

ETC Mozambique SitReps are distributed every four days. The next report will be issued on or around 18/04/19.

Highlights

- To date, 1,435 humanitarians are registered to access Emergency Telecommunications Cluster (ETC) Internet connectivity to enable them to do their work.
- The ETC has upgraded the capacity of the Internet connectivity in Beira to improve the speed and reliability of the service.
- The ETC continues to provide connectivity in the Emergency Operations Centre (EOC) and 16x additional sites in Beira, as well as in Buzi, Grudja and Nhamatanda to support the increasing humanitarian response.
- The ETC has so far received US\$600,000 meaning it is 50% funded. It requires US\$1.2 million to provide critical communications services in up to four EOCs for six months along with a number of connection sites for accommodation centres, health centres, distribution points and humanitarian hubs.



ETC partner, Ericsson Response improving the Internet connectivity service in sites across Beira.

Photo credit: WFP/Suzanne Fenton

Situation Overview

On 10 April, 391 new cholera cases were reported, bringing the total reported cases to 4,373, according to the Ministry of Health. The oral cholera vaccination (OCV) campaign ended on 9 April, with 803,125 people vaccinated. As of 10 April, the official death toll remained at 602 people, and the number of houses destroyed was 239,731, including 112,745 houses totally destroyed, 111,202 partially destroyed, and 15,784 flooded. Meanwhile, the Government reported that the number of people living in collective sites was 73,643 as of 10 April.

Response

- Since the start of the ETC response to Cyclone Idai, 1,435 humanitarians are registered to access ETC Internet connectivity services to conduct their lifesaving work effectively.
 - The ETC is using a local Internet Service Provider (ISP) to provide 100Mbps fibre connection at the EOC in Beira airport.
 - ETC partners Ericsson Response and the Government of Luxembourg continue to provide vital communications equipment and connectivity services on the ground. A NetHope team member has the role of NGO Coordinator for the ETC.
 - Since the ETC activated the Crisis Connectivity Charter to support humanitarian communications in Mozambique, satellite industry companies, Eutelsat SA, Inmarsat and SES are providing services.
- The ETC is providing Internet connectivity to responders in 16x additional sites in Beira:
 - Catholic Relief Services (CRS) office, World Food Programme (WFP) office, WFP warehouse, World Central Kitchen, National Institute of Disaster Management (INGC) in Beira airport, DHL office in Beira airport, Samaritan's Purse office, THW camp in Nhangau village, World Health Organisation (WHO) office, Médecins Sans Frontières (MSF) cholera treatment unit (CTU) in Macurrungo, an IOM/UNICEF office in Hotel Beira Terrace, Concern Worldwide office in Beira, Esmabama office, UN Population Fund (UNFPA) office, UN High Commissioner for Refugees (UNHCR) and Oxfam office. *[deployed by Ericsson Response and Government of Luxembourg]*
 - The ETC has decommissioned services at the CTU in Chingussura as the service was no longer required.
- Outside Beira, ETC partners are also providing connectivity in:
 - **Buzi:** the team installed a rapid deploy satellite terminal at Buzi Rural Hospital and established additional links: Samaritan's Purse/MSF field hospital, city centre, MSF sub-office and a humanitarian hub. Samaritan's Purse is maintaining the network.
 - **Grudja:** the ETC team installed a satellite terminal provided by Eutelsat at Die Johanniter's camp to provide connectivity to all humanitarians operating in the town.
 - **Nhamatanda:** an ETC team installed a Eutelsat satellite terminal at the Concern Worldwide compound to provide connectivity to humanitarians. The team also expanded the connectivity to an IFRC cholera treatment unit and the IFRC office.
- The ETC continues to liaise closely with all responders on the ground in Beira and in the field to identify connectivity gaps to support response efforts. A comprehensive list is being maintained complete with GPS

coordinates to enable the team to conduct efficient assessments of the sites on a priority basis and the deployment of connectivity where required.

Services for Communities

- The ETC S4C advisor continues to participate in the Office for the Coordination of Humanitarian Affairs (OCHA)-led Community Engagement Working Group and is participating in Protection Cluster meetings in Maputo regarding the establishment of an inter-agency call centre as a complaints and feedback mechanism.
- An S4C assessment report is being drafted and will be shared with partners once it is finalized and approved.

Planned Response

- A team will return to Buzi to replace the rapid deploy satellite terminal with a fixed-base satellite terminal which is a longer term solution.
- The ETC security telecommunications specialist will install the Communications Centre (COMCEN) in Beira in the coming week.
- The IT Emergency Coordinator is based in the capital, Maputo and continues to collaborate closely with the National Institute of Communications in Mozambique (INCM) to facilitate importation of telecommunications equipment urgently needed in the affected area.

Challenges

- The national electricity grid in Beira is not yet fully restored.
- Outside Beira, 3G and local Internet Service Providers (ISPs) are slow to recover and still unstable and concentrating recovery efforts on Beira city.

Funding

- The ETC requires US\$1.2 million for the provision of services in up to four EOCs for six months along with a number of connection sites at accommodation centres, health centres, distribution points and humanitarian hubs. So far it is 50% per cent funded having received US\$100,000 from the Central Emergency Response Fund (CERF) and US\$500,000 from WFP's Strategic Resource Allocation Committee.
- The ETC has submitted a US\$500,000 funding proposal to local donors to fund ETC activities in the country.



Meetings

- The next Global ETC teleconference on the Cyclone Idai response in Mozambique will be held on Monday 15 April.
- The next ETC Coordination meeting will be held on Tuesday 16 April in Beira at 1700.

Information

- All the information related to the ETC response in Mozambique can be found on the dedicated emergency page on the ETC website: www.etcluster.org/emergencies/mozambique-cyclone-idai
- The latest ETC Mozambique Dashboard can be found here: <https://www.etcluster.org/document/etc-mozambique-dashboard-6-april>
- Partners that are responding in the affected areas or have relevant information on the Mozambique operation for the wider humanitarian community can share it by emailing Mozambique.ETC@wfp.org.



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Acronyms

CERF	Central Emergency Response Fund
ETC	Emergency Telecommunications Cluster
ICT	Information and Communications Technology
INGC	National Disaster Management Institute
UAS	Unmanned Aircraft Systems
UNHAS	United Nations Humanitarian Air Service
WFP	UN World Food Programme

All information related to ETC operations can be found on the ETC website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: Global.ETC@wfp.org