



OVERVIEW

2
COMMON OPERATIONAL AREAS

1
UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETS

5
ETS SERVICES & ACTIVITIES provided – coordination, information management, connectivity, security communications, Common Feedback Mechanism (CFM)

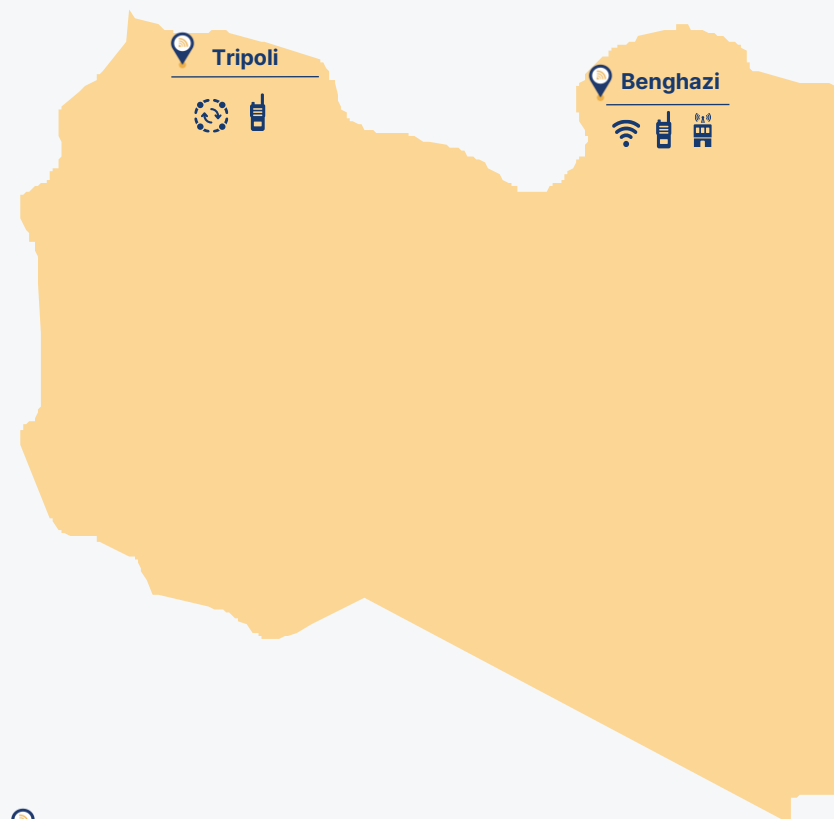
ETS SECURITY COMMUNICATIONS SERVICES available to humanitarians including radio programming and radio training

IN MAY

5,307
cases registered via the **CFM 'TAWASUL' CALL CENTRE** in Tripoli

NFI
PROTECTION, NON-FOOD ITEMS AND CASH most raised via CFM

15
CHATBOT USERS – chatbot launched as a complementary information channel to the CFM in 2021



Locations with operational ETS services



Partner and donor organizations supporting the ETS in Libya:
Government of Luxembourg, National Centre for Disease Control (NCDC), OCHA, UNDSS, UNHCR, UNSMIL, WFP, IOM, ECHO



4 years of presence
ETS was activated in **OCTOBER 2018**



18% funded in 2022
out of required **US\$882,000**