

Iraq - Conflict

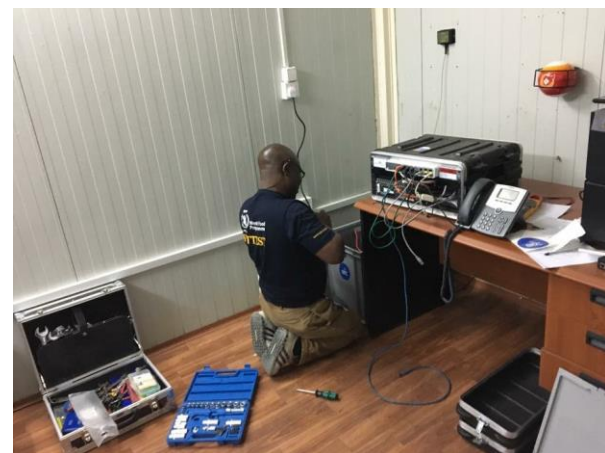
ETC Situation Report #42

Reporting period 28/04/2017 to 25/05/2017

These Situation Reports are distributed monthly. The next report will be issued on or around 29/06/17.

Highlights

- The Emergency Telecommunications Cluster (ETC) continues to provide Internet connectivity services for humanitarian in Qayyarah: at the Mercy Hands office in town, and the International Organisation for Migration (IOM) and Danish Refugee Council (DRC) office in Qayyarah Airstrip camp and now at Canadian Non-Government Organisation (NGO), CAOFISR in Hajj Ali.
- A total of 77 humanitarians have registered to access ETC Internet connectivity services since the beginning of 2017.
- More than 1,308 vouchers have been used by the affected population at United Nations Population Fund (UNFPA) Youth Centre and Internet cafe in Domiz camp since the project started in June 2016.
- The ETC is in the process of receiving US\$1.47 million from the Iraq Humanitarian Pooled Fund (IHPF), led by the Humanitarian Coordinator (HC) and managed by [United Nations Office for the Coordination of Humanitarian Affairs](#) (OCHA), to provide services until June 2018.



The ETC's Bones Bukulu on mission in Sulaymaniyah.

Photo credit: WFP/Habib Shashati

Situation Overview

Humanitarian camp construction and site expansion continues to accelerate to meet humanitarian needs. According to the Camp Coordination and Camp Management (CCCM) Cluster, some 326,230 (62,811 families) are currently being sheltered in camps and emergency sites, with the remainder in host communities and informal sites.

People continue to flee Mosul under difficult circumstances, which are exacerbated by high temperatures. Many people living in Islamic State of Iraq and the Levant (ISIL)-controlled areas are food insecure and have not had access to safe drinking water and medicines for weeks or months. Humanitarians continue to respond to the extremely fast outflows of people, but the pace and scale of displacement is stretching response capacities. Wherever conditions and access allow, humanitarians also aim to reach those who stayed in their homes, and those who are returning to retaken areas.

The ETC continues to prepare to provide services at the new priority sites as needed.

Response

- The ETC continues to provide security telecommunications services to the response community in the Kurdistan Region of Iraq (KRI): Erbil, Dohuk, Domiz camp, Sulaymaniyah, Arbat camp and Ashti camp. Internet connectivity is provided at Arbat camp and Domiz camp.
 - An Ericsson Response WIDER kit (a tool to manage and distribute Internet connectivity) is installed in Arbat camp.
- To support the humanitarian response to the Mosul operation, the ETC is providing Internet connectivity at the Mercy Hands office in Qayyarah town together with a local Internet Service Provider (ISP), and by link to IOM and DRC offices in Qayyarah Airstrip camp.
 - Security telecommunications (radio) services cover Qayyarah town, Qayyarah Airstrip camp, Qayyarah Jad'ah camp and Haj Ali.
 - A WIDER kit is installed at Mercy Hands office.
- The ETC continues to provide Internet connectivity to the affected community in the UNFPA Youth Centre and Internet café in the United Nations High Commissioner for Refugee (UNHCR) pre-fab in Domiz camp, Dohuk as part of the ETC Services for Communities (S4C) project.
 - A WIDER kit is installed at the UNHCR reception in Domiz camp.
- In Sulaymaniyah, the team programmed radios for World Food Programme (WFP), World Health Organization (WHO), OCHA and UNHCR. The team also went to the Zergwez mountain radio repeater site where solar panels had been damaged by strong winds. The team resolved this and adjusted antenna installations.
- The ETC went on mission to Dohuk to carry out maintenance at the existing radio tower installation.

Planned Response

- The cluster plans to roll out more S4C projects as required and is planning to carry out assessment missions in the 11x priority humanitarian camps identified.
- The ETC plans to resolve the Internet connectivity issue in Arbat camp in Sulaymaniyah.
- The ETC will also visit Qayyarah Jad'ah camp as there was a request to provide Internet connectivity from NGO Representative of Nineveh Voluntary for IDP (RNVDO).



Challenges

- As the Mosul operation continues to evolve, the security situation remains volatile across the country.

Meetings

- The next Joint Global ETC teleconference will take place on 14 June.
- The next Local ETC Working Group meeting will take place on 8 June.

Information

- Information and Communications Technology (ICT) responders operating on the ground in Iraq are encouraged to share their contact details with Iraq.ETC@wfp.org to facilitate local coordination.
- A dedicated information-sharing space has been created on the ETC website <https://www.etcluster.org/emergencies/iraq-conflict>. Organisations involved in the ICT response are encouraged to share updates with the ETC community to support the overall humanitarian response.
- Members of the Local Telecommunications Working Group are encouraged to share information by emailing Iraq.TWG.User.List@wfp.org. All documents related to the ETC operation in Iraq are available on the ETC portal.



Shared ICT Services

DISTRICT, TOWN	LOCATION	PROVIDED BY	SERVICES	EQUIPMENT	CUSTOMER
Dohuk	Domiz camp	Ericsson Response, WFP	<ul style="list-style-type: none"> Internet connectivity 	WIDER	Humanitarian community
		UNHCR	<ul style="list-style-type: none"> Security telecommunications (radio) 		
		WFP, UNFPA, Ericsson Response	<ul style="list-style-type: none"> UNFPA Youth Centre (Domiz) 		Affected community
		WFP, UNHCR, Ericsson Response	<ul style="list-style-type: none"> Internet café - UNHCR 		
	WFP sub-office (shared with UNHCR)	WFP, UNAMI, UNHCR	<ul style="list-style-type: none"> Security telecommunications COMCEN Radio programming Radio training ICT helpdesk Assessments 		
Sulaymaniyah	UNHCR office, Arbat camp	Ericsson Response, WFP	<ul style="list-style-type: none"> Internet connectivity 	WIDER	Humanitarian community
		WFP, UNAMI, UNHCR	<ul style="list-style-type: none"> Security telecommunications (radio) COMCEN ICT helpdesk 		
	WFP sub-office	WFP, UNAMI	<ul style="list-style-type: none"> Security telecommunications (radio) Radio programming Radio training Assessments 		
	Ashti camp (LINK)	WFP, UNAMI, UNHCR	<ul style="list-style-type: none"> Security telecommunications (radio) 		



Erbil	WFP Country Office	WFP, UNAMI	<ul style="list-style-type: none"> • Security telecommunications (radio) • COMCEN • Radio programming • Radio training • Coordination • ICT helpdesk • Assessments 		-Humanitarian community
Qayyarah	Mercy Hands office (town)	WFP, TSF	<ul style="list-style-type: none"> • Security telecommunications (radio) • Internet connectivity • Assessments 		
	Haj Ali	WFP	<ul style="list-style-type: none"> • Security telecommunications 		
	Qayyarah Jad'ah	WFP	<ul style="list-style-type: none"> • Security telecommunications 		
	Qayyarah Airstrip: IOM office (link) DRC office (link)	WFP, local ISP	<ul style="list-style-type: none"> • Security telecommunications (radio) • Internet connectivity • Assessments 		

ETC Services Map: <https://www.etcluster.org/document/etc-iraq-services-map-april-2017>



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Acronyms

COMCEN	Communications Centre
ETC	Emergency Telecommunications Cluster
FITTEST	WFP Fast IT and Telecommunications Emergency and Support Team
HNO	Humanitarian Needs Overview
HRP	Humanitarian Response Plan
ICT	Information and Communications Technology
IHP	International Humanitarian Partnership
KRI	Kurdistan Region of Iraq
NGO	Non-Government Organisation
OCHA	Office for the Coordination of Humanitarian Affairs
TSF	Telecoms Sans Frontieres
UN	United Nations
UNAMI	United Nations Assistance Mission for Iraq
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commissioner for Refugees
WFP	World Food Programme

All information related to ETC operations can be found on the ICT Emergency website: www.ETCluster.org

For more information, or to be added or deleted from the mailing list, please contact: Iraq.ETC@wfp.org



Background on the emergency:

On 7 June 2014, heavy fighting between the Iraqi Security Forces (ISF) and the Armed Opposition Groups erupted in Mosul, the second largest city in Iraq. The violence resulted in numerous casualties and the takeover of the entire city by Armed Opposition Groups, including government buildings, Mosul International Airport, and all police and military bases. Tikrit was seized on 11 June by the Armed Opposition Groups. An estimated 500,000 Iraqis had been displaced in northern Iraq within the first week.

With the operation to liberate Mosul escalating, the humanitarian situation continues to worsen. Relief organisations are deploying emergency response teams and mobilizing resources to meet the urgent needs of the affected people.

WFP is leading ETC activities in Iraq in collaboration with UNAMI.

Sources: IOM, Emergency Telecommunications Cluster (ETC)